



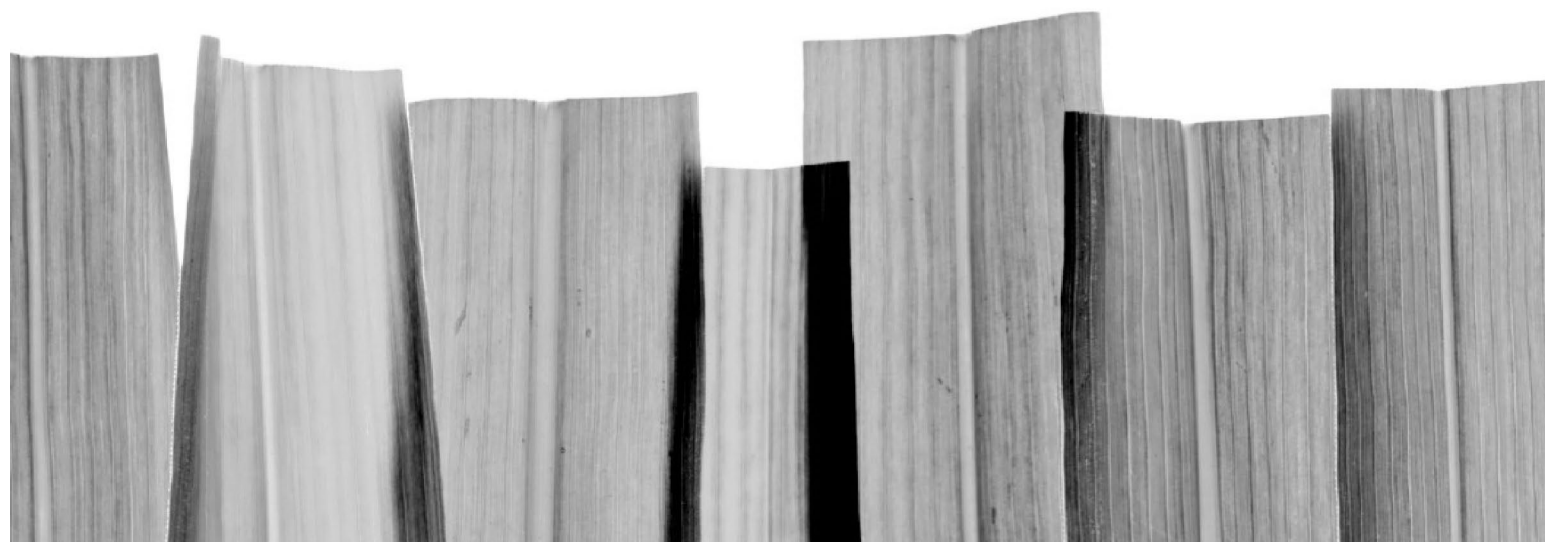
AVEDA INSTITUTE
LOS ANGELES

DO LOVE what YOU DO LOVE what YOU DO

COURSE CATALOG

<https://avedafi.edu/los-angeles>

10935 Weyburn Avenue | Los Angeles, CA 90024 | Phone 310.209.2000



DEVELOP YOUR NATURAL TALENTS

If you're looking for an opportunity to express your creativity and establish a solid professional career, look no further. Come to the Aveda Institute Los Angeles and let yourself grow.

THE MISSION & OBJECTIVE

The mission of the Aveda Institute Los Angeles is to inspire and educate our students, our team and our guests about beauty, fashion, wellness and nature. This includes preparing our students for careers in the field of cosmetology and esthetics and skin care, including the development of practical skills necessary for success with business skills, customer service, retailing and communications. The Aveda Institute Los Angeles is committed to fostering an environment of respect and trust in order to allow students to express their individuality and creativity.

The education and training objective at the Aveda Institute Los Angeles is to provide our students with the training that they need to master entry-level skills, technical training, retail and guest service skills, and professionalism necessary for a successful cosmetology or esthetician career.

The distinctive learning environment at the Aveda Institute Los Angeles encourages personal and professional growth, the continuous quest for knowledge and a commitment to teamwork.

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As a prospective student, you are encouraged to review this catalog prior to signing an enrollment agreement. You are also encouraged to review the school Performance Fact Sheet, which must be provided to you prior to signing an enrollment agreement.



AREAS OF STUDY

Your training will encompass three types of learning: Academic knowledge, the foundation of your education. Practical experience, the application of your knowledge. Professional business-building skills, vital for your success. Each phase of your education will emphasize a different combination of learning approaches.

COSMETOLOGY- SOC CODE/39-5012

Explore the latest styles and techniques in hair cutting and styling, skin care, nail care and makeup.

ESTHETICIAN- SOC CODE/39-5094

Learn specialized techniques to purify, balance and renew the skin.

COSMETOLOGY AND MAKEUP ARTISTRY – SOC CODE/39-5012, 39-5091

Explore the latest styles and techniques in hair cutting and styling,

CAREER OPPORTUNITIES

SALON INDUSTRY

- hair stylist
- esthetician
- makeup artist
- manicurist
- sales representative
- permanent waving specialist
- hair coloring specialist
- skincare specialist
- waxing specialist

EDUCATION & OTHER FIELDS

- cosmetology educator
- freelance educator
- manufacturer educator
- distributor educator
- consultant/trainer
- freelance makeup artist
- stylist or makeup artist for film, theater, fashion or print

All career opportunities listed are entry level.

The programs at the Aveda Institute Los Angeles provide instruction in theory and are designed to develop practical skills required for licensure. Teaching methods include discussion, question and answer, demonstration, cooperative learning, problem solving, lecture, individualized instruction, and student presentations.

Students are graded on the basis of classroom and homework assignments, chapter tests, model assignments and practical guest services.

All instruction is presented in English. There is no level of English language proficiency required.



COSMETOLOGY PROGRAM

Express your creativity and talent in hair, skin and nail care and makeup application. Our cosmetology course incorporates 1,000 hours of extensive hands-on learning to provide you a complete understanding of beauty and wellness. Upon completion, you'll be ready to succeed as a licensed cosmetologist.

The educational objective of the Aveda Institute Los Angeles cosmetology program is to prepare students to become licensed cosmetologists in the state of California. The program includes both theory and practical experience that together comprise the skills required for licensure.

HOURS REQUIREMENTS/SCHEDULE

DAYTIME SCHEDULE; Full-Time Schedule | 26 weeks | 1000 Hours

40 hours of scheduled instruction per week

Week 1 - Culture Week: Tuesday | Wednesday | Thursday | Friday: 10:00 am – 6:30 pm
(Orientation will take place on or before the first day of class.)

Weeks 2-35:

3-Day Schedule: Monday | Wednesday | Friday: 9:00 am – 8:00 pm; or

3-Day Schedule: Tuesday | Thursday | Saturday: 9:00 am – 8:00 pm;

ENLIGHTEN

You will start by learning the fundamentals of cutting, styling, and chemical restructuring of hair; skin and nail care; makeup; and the related sciences. Lectures, demonstrations, and workshops concentrate on developing skill and accuracy and reinforcing classroom knowledge. You'll be introduced to retailing, client servicing and personal development skills. This unit also covers state safety requirements.

EMERGE/EXPRESS

Apply your knowledge through clinic experiences while you increase your skills and gain the expertise you need to meet the Aveda Institute Los Angeles's skin care, body care and makeup service standards and state safety requirements.

ENGAGE

Get ready to launch your career with in-depth training in client service, time management, self-promotion, goal-setting, merchandising and entrepreneurship. Your speed, accuracy and concentration are now ready for the salon. You possess the theoretical knowledge you need to pass the written examination required by Aveda Institute Los Angeles and the State of California for licensure. It's time to realize your dreams as a salon professional.

INSTRUCTIONAL METHODS

Methods of instruction include discussion, question and answer, demonstration, cooperative learning, problem solving, lecture, individualized instruction, and student presentations. Pivot Point Learn Aveda Platform, Textbook: Pivot Point Cosmetology Fundamentals Study Guide. iPad supplied in the student kit.



COSMETOLOGY COURSE OUTLINE

GRADING PROCEDURES

Your progress at the Institute will be evaluated on the basis of classroom work, homework assignments, chapter tests, exams, model assignments, daily clinic practical experiences, daily quota experiences, projects, and a final practical and written examination.

Grading Scale		
90-100	=	A – Honor Roll
85-89	=	B
80-84	=	C
79 and BELOW	=	Failing

PROGRAM DESCRIPTION

Cosmetology at Aveda Institute Los Angeles is the art and science of enhancing beauty for both men and women. Our program includes instruction in the care of hair, nails and skin. Students will learn hair design, color, cutting and styling and will apply this knowledge to mannequins, live models and guests. The care of healthy nails, manicure, pedicure, and table set-up is also taught. Skin care, facial waxing, and face color is the finishing touch of the Aveda experience.

PROGRAM GOALS

The cosmetology program at Aveda Institute Los Angeles prepares students to become licensed cosmetologists in the state of California. The program includes both theory and practical experience which together comprise the skills required for the written licensure examination.

PROGRAM CONTENT

Course units for the Cosmetology Program are set below. The theory hours for each unit equal or exceed the number of classroom hours required by the California State Board of Barbering and Cosmetology.

AVEDA INSTITUTE LOS ANGELES 1000 HOUR COSMETOLOGY

UNIT		THEORY HOURS
1	Orientation	10
2	Health and Safety	46
3	Disinfection and Sanitation	46
4	Chemical Hair Services	110
5	Hairstyling Services	110
6	Skin Care	50
7	Hair Removal and Lash and Brow Beautification	30
8	Manicure and Pedicure	40
	TOTAL THEORY HOURS	442

UNIT		PRACTICAL HOURS
1	Health and Safety	54
2	Disinfection and Sanitation	54
3	Chemical Hair Services	135
4	Hairstyling Services	135
5	Skin Care	100
6	Hair Removal and Lash and Brow Beautification	20
7	Manicure and Pedicure	60
	TOTAL PRACTICAL HOURS	558



COSMETOLOGY AND MAKEUP ARTISTRY PROGRAM

Express your creativity and talent in hair, skin and nail care and makeup application. Our cosmetology and Makeup Artistry course incorporates 1,500 hours of extensive hands-on learning to provide you a complete understanding of beauty and wellness. Upon completion, you'll be ready to succeed as a licensed cosmetologist.

The educational objective of the Aveda Institute Los Angeles Cosmetology and Makeup Artistry program is to prepare students to become licensed cosmetologists in the state of California as well as Level I and Level II MUD certified. The program includes both theory and practical experience that together comprise the skills required for licensure and certification.

HOURS REQUIREMENTS/SCHEDULE

Full-Time Schedule | 52 weeks | 1500 Hours

30 hours of scheduled instruction per week

Week 1 - Culture Week: Tuesday | Wednesday | Thursday | Friday: 10:00 am – 6:30 pm
(Orientation will take place on or before the first day of class.)

Weeks 2-52:

3-Day Schedule: Monday | Wednesday | Friday: 9:00 am – 8:00 pm; or

3-Day Schedule: Tuesday | Thursday | Saturday: 9:00 am – 8:00 pm.

ENLIGHTEN

You will start by learning the fundamentals of cutting, styling, and chemical restructuring of hair; skin and nail care; makeup; and the related sciences. Lectures, demonstrations, and workshops concentrate on developing skill and accuracy and reinforcing classroom knowledge. You'll be introduced to retailing, client servicing and personal development skills. This unit also covers state safety requirements.

EMERGE/EXPRESS

Apply your knowledge through clinic experiences while you increase your skills and gain the expertise you need to meet the Aveda Institute Los Angeles's skin care, body care and makeup service standards and state safety requirements.

ENGAGE

Unlock your creativity as you explore trends and techniques in haircutting, styling, coloring, permanent waving and chemical restructuring. Continue to apply your skills and knowledge through clinic experiences and practical application to focus on time management and becoming salon ready. Fine tune your speed, accuracy, concentration and technical skills. Time in the clinic allows you to become increasingly confident in your professional abilities.

MUD

MUD certified educators will take you through Level I certification.

EMPOWER

Get ready to launch your career with in-depth training in client service, time management, self-promotion, goal-setting, merchandising and entrepreneurship. Your speed, accuracy and concentration are now ready for the salon. You possess the theoretical knowledge you need to pass the written examination required by Aveda Institute Los Angeles and the State of California for licensure. It's time to realize your dreams as a salon professional.

INSTRUCTIONAL METHODS

Methods of instruction include discussion, question and answer, demonstration, cooperative learning, problem solving, lecture, individualized instruction, and student presentations. Pivot Point Learn Aveda Platform, Textbook: Pivot Point Cosmetology Fundamentals Study Guide. iPad supplied in the student kit.



COSMETOLOGY AND MAKEUP ARTISTRY COURSE OUTLINE

GRADING PROCEDURES

Your progress at the Institute will be evaluated on the basis of classroom work, homework assignments, chapter tests, exams, model assignments, daily clinic practical experiences, daily quota experiences, projects, and a final practical and written examination.

Grading Scale		
90-100	=	A – Honor Roll
85-89	=	B
80-84	=	C
79 and BELOW	=	Failing

PROGRAM DESCRIPTION

Cosmetology at Aveda Institute Los Angeles is the art and science of enhancing beauty for both men and women. Our program includes instruction in the care of hair, nails, skin and makeup. Students will learn hair design, color, cutting and styling and will apply this knowledge to mannequins, live models and guests. The care of healthy nails, manicure, pedicure, and table set-up is also taught. Skin care, facial waxing, and face color is the finishing touch of the Aveda experience.

PROGRAM GOALS

The Cosmetology and Makeup Artistry program at Aveda Institute Los Angeles prepares students to become licensed cosmetologists in the state of California as well as Level I MUD certification. The program includes both theory and practical experience which together comprise the skills required for the written licensure examination.

PROGRAM CONTENT

Course units for the Cosmetology and Makeup Artistry Program are set below. The theory hours for each unit equal or exceed the number of classroom hours required by the California State Board of Barbering and Cosmetology.

AVEDA INSTITUTE LOS ANGELES 1500 HOUR COSMETOLOGY AND MAKEUP ARTISTRY

UNIT		THEORY HOURS
1	Orientation	10
2	Health and Safety	46
3	Disinfection and Sanitation	46
4	Chemical Hair Services	130
5	Hairstyling Services	120
6	Skin Care	50
7	Hair Removal and Lash and Brow Beautification	30
8	Manicure and Pedicure	40
9	Make-Up Designory	84
	TOTAL THEORY HOURS	556

UNIT		PRACTICAL HOURS
1	Health and Safety	54
2	Disinfection and Sanitation	54
3	Chemical Hair Services	353
4	Hairstyling Services	303
5	Skin Care	100
6	Hair Removal and Lash and Brow Beautification	20
7	Manicure and Pedicure	60
	TOTAL PRACTICAL HOURS	944



ESTHETICIAN PROGRAM

Prepare for an exciting future in skin care with Aveda Institute Los Angeles. Our Esthetician curriculum provides 600 hours of skin care training with an emphasis on using pure flower and plant essences in treatments. Upon completion, you'll be ready to succeed as a licensed esthetician.

HOURS REQUIREMENTS/SCHEDULE

Full-Time Schedule | 21 weeks | 600 hours

30 hours of scheduled instruction per week

Week 1 - Culture Week: Tuesday | Wednesday | Thursday | Friday: 10:00 am – 6:30 pm
(Orientation will take place on or before the first day of class.)

Weeks 2-21:

3-Day Schedule: Monday | Wednesday | Friday: 9:00 am – 8:00 pm; or

3-Day Schedule: Tuesday | Thursday | Saturday: 9:00 am – 8:00 pm.

CULTURE/ENLIGHTEN

Learn the fundamentals of facial manipulations, equipment and plant aromaology™ as you study the related sciences of anatomy and histology, along with state safety requirements. Combining theoretical knowledge and hands-on experience, this unit puts you on your way to a career in skin care.

EMERGE/EXPRESS

Apply your knowledge through clinic experiences while you increase your understanding in the classroom. In this unit, you'll refine your skills and gain the expertise you need to meet the Aveda Institute's skin care and makeup service standards and state safety requirements.

EMPOWER

Learn real-world strategies to get the job of your dreams, from interviewing to resume writing and beyond. Fine-tune your accuracy, concentration and speed. At this point, you'll have the competency required for the skill certification examination, as well as the theoretical knowledge needed to pass the written examination required by Aveda Institute Los Angeles and the State of California for licensure. Now you're ready to start your career in skin care.

INSTRUCTIONAL METHODS

Methods of instruction include discussion, question and answer, demonstration, cooperative learning, problem solving, lecture, individualized instruction, and student presentations. . . Pivot Point Learn Aveda Platform, Textbook: Pivot Point Esthetics Fundamentals Study Guide. iPad supplied in the student kit.

GRADING PROCEDURES

Your progress at Aveda Institute Los Angeles will be evaluated on the basis of classroom work, homework assignments, chapter tests, exams, model assignments, daily clinic practical experiences, daily quota experiences, projects, and a final practical and written examination.

Grading Scale		
90-100	=	A – Honor Roll
85-89	=	B
80-84	=	C
79 and BELOW	=	Failing



ESTHETICIAN COURSE OUTLINE

PROGRAM DESCRIPTION

The Esthetician Course at Aveda Institute Los Angeles is the art and science of enhancing beauty, health and relaxation for both men and women. Our program includes instruction in the physiology, analysis, and care of skin. Students will learn a variety of facial and relaxation techniques and will apply this knowledge to live models and guests. Full body and facial waxing are core skills, and face color is the finishing touch of the Aveda experience.

PROGRAM GOALS

The esthetician program at Aveda Institute Los Angeles prepares students to become licensed estheticians in the state of California. The program includes both theory and practical experience which together comprise the skills required for licensure.

PROGRAM CONTENT

Course units required by the California Board of Barbering and Cosmetology and the number of classroom hours associated with each are listed below:

Unit	Theory Hours
1. Sanitation & Bacteriology • Includes laws and rules, dispense.	23.25
2. Anatomy	18.25
3. Specialized Equipment/Treatments • Includes brow tinting, artificial lashes, electricity, waxing, ultraviolet and infrared	14.00
4. Massage	17.75
5. Chemistry	13.50
6. Facial • Includes facial treatments, massage, equipment.	66.75
7. Skin	24.50
8. Make-up • Includes application, correction, color theory.	23.50
9. Salon Operations & Communication Skills	10.25
10. Cosmetology Laws & Rules	10.50
11. Electives	<u>15.25</u>

Total theory time ~ 237.5 hours

Practical experience applying theory to live models provides students with the opportunity to learn and enhance skills. The variety and number of skill demonstrations required by the California Board of Barbering and Cosmetology are listed below.

Performance Tracking, Practical hours (Guest and Live models) Facials – 185 hours

Specialized Treatments – 22 hours Makeup – 76.50 hours

Sanitation (includes practical training on cleaning techniques, salon laundry service, and disinfecting salon stations and common areas) – **79 Hours**

Total practical time ~ 362.5 hours Program total = 600 hours



COME TO THE RIGHT PLACE

The Aveda Institute Los Angeles is located in the heart of Westwood shopping district, adjacent the University of California Los Angeles. The Aveda Institute Los Angeles is the ideal setting for your professional education.

Facilities and Equipment

The Aveda Institute Los Angeles is located at 10935 Weyburn Avenue, Los Angeles, California, in the heart of the Westwood shopping district and adjacent to the University of California Los Angeles. The building facilities were completely renovated and certified for occupancy in August 2008. The school contains a total of 10,740 square feet of space for classrooms, clinic programs, offices, student lounge and storage.

Each classroom has been recently renovated and equipped to provide the most effective cosmetology education experience. Each student has a chair and ample table space. Each classroom contains a flat-panel television screen to allow for DVD instructional videos. Behind the large whiteboards in each classroom is additional storage for educational supplies. Each classroom also has a shampoo bowl for use in hands-on cosmetology training. The classrooms are located on the building's lower floor.

The Institute's clinic program is conducted on the first floor and basement space. These spaces were completely renovated as part of the Institute's build-out in 2008. There are 56 hair-styling stations, enough so that each student has his or her own station to perform clinical services work and 5 spa rooms. Shampoo rooms for use on guests are located on both floors. The Institute also provides dispensaries on each floor, which contain the products for use by the students when performing their clinical services.

Resource Library and Learning Resources

A resource library has books on styling, motivation, health and wellness for your reference. You may check-out reference materials by submitting a request to the Institute Director or a representative from the office of Professional Development. The Institute also provides computer terminals and printer access for students to use.

Aveda Environmental Lifestyle Store

A retail center for Aveda hair, skin, flower and plant Pure-Fume™ and body care, makeup and lifestyle products. The store gives you the opportunity to practice your client service and retailing skills.



ADMISSIONS

Are you ready to begin?

If you are excited about the prospect of training at the Aveda Institute Los Angeles, here's all you have to do to get started.

ADMISSION PROCESS

1. Complete the General Information Form and submit to the Admissions office.
2. Have an informational interview with an Admissions Representative.
3. Provide valid proof of high school education. This includes a copy of high school diploma, high school transcript or GED - with a graduation date.
4. Complete a financial appointment with a financial aid counselor.
5. Sign an enrollment agreement with an admissions representative.

The Aveda Institute Los Angeles does not admit ability-to-benefit students.

The Aveda Institute Los Angeles does not admit students who have record of a felony conviction.

The Aveda Institute Los Angeles has not entered into an articulation or transfer agreement with any other college or university.

The Aveda Institute Los Angeles requires no information regarding vaccinations from potential students to attend school.

The Aveda Institute Los Angeles does not provide English-as-a-second language instruction.

Though Home-Schooled students are not considered to have a high school diploma or equivalent, they are eligible for admission into the Aveda Institute Los Angeles. Home-School students must provide a copy of their complete high school transcript. Home-School transcripts **must include** the following information:

- Name, Address, and Phone Number of Home-School.
- Student's personal information (name, address, date of birth, social security number).
- Itemization of courses and final grades achieved for each grade level accomplished.
- Date of Graduation.
- Name and signature of the Home-School Administrator.

Home-School transcripts **must be** notarized by a Notary Public and sent to the Institute's Admissions Office in an envelope sealed and sent by the Home-School Administrator.

Every California home-schooled student must submit a copy of their private school affidavit of home schooling. For students home-schooled in other States, please submit whatever verification is provided by that State.

If the high school information cannot be verified, the student will be required to take and pass a GED test prior to enrollment.

Transfer Students

Applicants for transfer into the Aveda Institute Los Angeles cosmetology program are considered on an individual basis. Aveda Institute Los Angeles may, at its discretion, refuse transfers if admission requirements, including tuition, cannot be met. The Aveda Institute Los Angeles may accept transfer hours into any course. The determination of the hours accepted for transfer will be based on an examination of the individual's technical skills and knowledge of the program and subject matter. Any VA benefits eligible student must disclose all previous education and training at the beginning of the transfer process.

The Aveda Institute Los Angeles does not award credit for prior experiential learning.

The Aveda Institute Los Angeles, in its admissions, instruction and graduation policies, practices no discrimination on the basis of race, religion, color, financial status, sex, ethnic origin, age, veteran status, gender identity, or sexual orientation.

The Aveda Institute Los Angeles does not recruit students that are currently attending or admitted to another school offering a similar program study.

International Students

The Aveda Institute Los Angeles offers foreign students the opportunity to study cosmetology in Los Angeles, one of the world's leading locations for the fashion and entertainment industries. Our dedicated and ethnically diverse staff and student body help make the Institute the ideal location for foreign students to pursue their cosmetology education. Foreign students interested in attending the Institute must complete the following steps:

- 1) Step 1: Apply to the Aveda Institute Los Angeles
- 2) Step 2: Acceptance at the Aveda Institute Los Angeles
- 3) Step 3: Apply for a student visa
- 4) Step 4: Arrive in the U.S.A. and begin studying

International students interested in attending the Aveda Institute Los Angeles should contact the Institute's Admissions Office to obtain more information. Representatives are able to assist students with any questions regarding the Institute and the admissions process, including questions regarding the student visa application. In order to take the State Board licensing examination, a social security number or an EIN must be provided.

To schedule an information interview, call the Admissions Office at 310.209.2000 ext.1721

Re-Enrollment Guidelines

Former students seeking re-enrollment to the institute should contact Professional Development to inquire about re-enrollment.



SECTION 504/AMERICANS WITH DISABILITIES ACT POLICY

The Aveda Institute Los Angeles does not discriminate in admission or access to our program on the basis of age, race, color, sex, disability, religion, sexual orientation, financial status, veteran status or national origin.

If you would like to request academic adjustment or auxiliary aids, please contact the Institute's Section 504 Compliance Coordinator, Ms. Jensett Tubbs. You may contact Ms. Jensett Tubbs at 10935 Weyburn Avenue, Los Angeles, CA 90024, phone 310-209-2000 ext. 1711, email tjensett@avedafi.edu. You may request academic adjustments or auxiliary aids at any time.

Applicants who are persons with disabilities, as defined in paragraph 104.3(j)(1)(i) of the regulation under Section 504 of the Rehabilitation Act of 1973, may apply for admittance into the program. The Institute will work with the applicant or student to provide necessary academic adjustments and auxiliary aids and services unless a particular adjustment would alter or waive essential academic requirements; fundamentally alter the nature of a service, program or activity; or result in undue financial or administrative burdens considering the Institute's resources as a whole.

Any qualified individual with a disability requesting an accommodation or auxiliary aid or service should follow this procedure:

- 1) Notify Ms. Tubbs, the Institute's Section 504 Compliance Coordinator, of the type of accommodation needed, date needed, documentation of the nature and extent of the disability, and of the need for the accommodation or auxiliary aid. Requests should be submitted in writing unless you cannot provide the request in writing, in which case the Institute would accept a verbal request. You may contact Ms. Tubbs at 10935 Weyburn Avenue, Los Angeles, CA 90024, phone 310-209-2000 ext. 1711, email tjensett@avedafi.edu.
- 2) Ms. Tubbs will schedule a time to meet with you after receiving your request for accommodation. The purpose of this meeting is to help ensure that the Institute is obtaining adequate information and understanding of your individual needs.
- 3) Ms. Tubbs will review the request and provide you with a written determination as soon as practically possible but in no event more than two weeks after receiving the request.
- 4) If you would like to request reconsideration of the decision regarding your request, please contact the Senior Director of Institutes within 15 days of the date of the response. Please provide a statement of why and how you think the response should be modified. Statements may be submitted to the Senior Director of Institutes by email at sgreider@nurturaveda.com, or by mail to Mrs. Sara Greider, Senior Director of Institutes, Aveda Institute Los Angeles, 6281 Tri-Ridge Blvd., Suite 140, Loveland, Ohio 45140. You may contact the Senior Director of Institutes by phone at 513-340-2421.

DISCRIMINATION GRIEVANCE PROCEDURE

The Institute has adopted the following Grievance Procedure for addressing complaints of discrimination under Section 504 of the Rehabilitation Act of 1973. A person is not required to use this procedure and may instead file a complaint directly with the U.S. Department of Education's Office for Civil Rights, 50 Beale Street, Suite 7200, San Francisco, CA 94105-1813.

Step 1: A person who believes that he/she has been discriminated against by the Institute is encouraged, but is not required, to discuss the matter informally with the Student Success Team Lead, Ms. Tubbs at 10935 Weyburn Avenue, Los Angeles, CA 90024, phone 310-209-2000 ext. 1711, email tjensett@avedafi.edu. If the Student Success Team Lead is the subject of the complaint, the grievant may, instead, contact the Institute's President, who will appoint another administrator to discuss the matter. The person receiving the complaint shall verbally convey his/her findings to both the person who alleged the violation and the person who is the subject of the complaint within 10 business days.

Step 2: If the informal Step 1 process does not resolve the matter, or if the grievant does not wish to use the informal procedures set forth in Step 1, a written complaint may be submitted to the Institute's Section 504 Coordinator who will investigate the complaint. [NOTE: if the Section 504 Coordinator is the subject of the complaint, the complaint should be submitted to the Institute's President who will appoint another administrator to conduct the investigation]. The complaint shall be signed by the grievant and include 1) the grievant's name and contact information; 2) the facts of the incident or action complained about; 3) the date of the incident or action giving rise to the complaint; 4) the type of discrimination alleged to have occurred; and 5) the specific relief sought. Names of witnesses and other evidence as deemed appropriate by the grievant may also be submitted. An investigation of the complaint will be conducted within 10 business days following the submission of the written complaint. The investigation shall include an interview of the parties and witnesses, a review of the relevant evidence, and any other steps necessary to ensure a prompt and thorough investigation of the complaint. A written disposition of the complaint shall be issued within 10 business days of completion of the investigation, unless a specific written extension of time is provided to the parties. Copies of the disposition will be given to both the grievant and the person who is the subject of the complaint. If discrimination or harassment was found to have occurred, the disposition will include the steps that the Institute will take to prevent recurrence of any discrimination or harassment and to correct its discriminatory effects on the grievant and others, if appropriate.

Step 3: If the grievant wishes to appeal the decision in Step 2 above, he/she may submit a signed, written appeal to the Institute's President within 10 business days after receipt of the written disposition. The Institute President or his designee shall respond to the complaint, in writing, within 10 business days of the date of the appeal. Copies of the response shall be provided to both the grievant and the person who is the subject of the complaint.

The Institute hereby provides assurance that it strictly prohibits any form of retaliation against persons who utilize this Grievance Procedure. If you have questions regarding these procedures or desire to file a complaint, please contact the Institute's Section 504 Coordinator: Ms. Tubbs, 10935 Weyburn Avenue, Los Angeles, CA 90024, phone 310-209-2000 ext. 17, email tsensett@avedfi.edu.



SEXUAL HARASSMENT POLICY

A. Introduction. Aveda Institute Los Angeles (the "Institute") is committed to providing a working and educational environment for all faculty, staff, and students that is free from sexual harassment. Every member of the Institute community should be aware that the Institute is strongly opposed to sexual harassment, and that such behavior is prohibited by state and federal laws including Title IX of the Education Amendments of 1972.

As part of the Institute's commitment to providing a harassment-free working and learning environment, this policy shall be disseminated widely to the Institute community through publications, the Institute website, new employee orientations, student orientations, and other appropriate channels of communication. The Institute provides training to key staff members to enable the Institute to handle any allegations of sexual harassment promptly and effectively. The Institute will respond quickly to all reports of sexual harassment, and will take appropriate action to prevent, to correct, and if necessary, to discipline behavior that violates this policy.

B. Definitions.

Sexual harassment is unwelcome sexual advances, requests for sexual favors, and other verbal or physical conduct of a sexual nature, and it can have the effect of unreasonably interfering with a person's or a group's educational or work performance or can create an intimidating, hostile, or abusive educational or work environment. Sexual harassment includes unwelcome sexual advances, requests for sexual favors and lewd, vulgar or obscene remarks, jokes, posters or cartoons, and any unwelcome touching, pinching or other physical contact.

All acts of sexual violence are considered forms of sexual harassment under Title IX. Sexual violence is a sexual act perpetrated against a person's will or where a person is incapable of giving consent, whether because of an intellectual disability or due to drug or alcohol consumption. Sexual violence includes rape, sexual assault, sexual battery, and sexual coercion.

Sexual harassment can take many forms, and the determination of what constitutes sexual harassment will vary according to the particular circumstances. Sexual harassment may involve behavior by a person of either gender against a person of the same or opposite gender. Sexual harassment may include incidents between any members of the Institute community, including faculty, staff, students, and non-employees participants in the Institute community, such as vendors, contractors, and visitors.

C. Retaliation Prohibited.

Employees and students are protected by law from retaliation for reporting alleged unlawful harassment or discrimination or for otherwise participating in processes connected with an investigation, proceeding or hearing conducted by the Institute or a government agency with respect to such complaints. The Institute will take disciplinary action up to and including the immediate termination or expulsion of any employee or student who retaliates against another employee or student for engaging in any of these protected activities.

D. Complaint Procedure.

Any member of the Institute community may report conduct that may constitute sexual harassment under this policy. In addition, managers and other designated employees are responsible for taking whatever action is necessary to prevent sexual harassment, to correct it when it occurs, and to report it promptly to the Title IX Coordinator (Sexual Harassment Officer).

Any individual may file a complaint or grievance alleging sexual harassment by contacting the Institute's Title IX Coordinator, Jensett Tubbs, Student Success Team Lead, 10935 Weyburn Avenue, Los Angeles, CA 90024, jtensett@avedafi.edu 310-209-2000 ext. 1711.

E. Response to Sexual Harassment Allegations.

The Institute takes all reports seriously and will provide a prompt and equitable response to all reports of sexual harassment. A prompt and equitable response may include an early resolution of the issue, a formal investigation, and/or targeted training or educational programs. If an investigation is warranted, the Institute shall maintain confidentiality for all parties to the extent permitted by law. However, complainants should be aware that in a formal investigation due process requires that the identity of the charging party and the substance of the complaint be revealed to the person charged with the alleged harassment.

Nonparty witnesses who participate in sexual harassment investigations shall not share with involved parties, other witnesses, or any others, information revealed to them during the investigation.

When filing a complaint, the complainant shall be notified of the time frames during which the school will conduct an investigation and when he or she can expect to receive a written notice of the outcome of the complaint.

Every complainant will have the right to present his or her case, which includes the right to an adequate, reliable and impartial investigation of the complaint. Parties will be given an equal opportunity to present witnesses and evidence.

F. False Reports.

The Institute recognizes that sexual harassment frequently involves interactions between persons that are not witnessed by others or cannot be substantiated by additional evidence. Lack of corroborating evidence or "proof" should not discourage individuals from reporting sexual harassment under this policy. However, making false charges of sexual harassment is a serious offense. If a report is found to have been intentionally false or made maliciously without regard for truth, the claimant may be subject to disciplinary action. This provision does not apply to reports made in good faith, even if the facts alleged in the report cannot be substantiated by an investigation.

G. Additional Information.

The U.S. Department of Education Office for Civil Rights ("OCR") investigates complaints of unlawful harassment of students in educational programs or activities. This agency may serve as a neutral fact finder and will attempt to facilitate the voluntary resolution of disputes with the parties. For more information, visit the OCR website at: <http://www.hhs.gov/oc>.



NOTICE OF ARBITRATION AGREEMENT & CLASS ACTION WAIVER

As a condition for enrollment in the Aveda Institute Los Angeles (“AILA”), students enter into an agreement which provides that all disputes between a student and AILA will be resolved by binding arbitration.

Students thus give up their right to go to court to assert or defend their rights under their enrollment agreement (except for matters that may be taken to small claims court).

* A student’s rights will be determined by a neutral arbitrator and not a judge or jury.

* Students are entitled to a fair hearing, but the arbitration procedures are simpler and more limited than rules applicable in court.

*Arbitrator decisions are as enforceable as any court order and are subject to very limited review by a court.

As a further condition for enrollment, students also agree that any dispute or claim that they may bring will be brought solely in the student’s individual capacity, and not as a plaintiff or class member in any purported class action, representative proceeding, mass action or consolidated action.

Notwithstanding the student’s agreement to resolve any disputes with AILA by binding arbitration:

- AILA does not require a Federal student loan borrower to participate in arbitration or any internal dispute resolution process offered by the institution prior to filing a borrower defense to repayment application with the U.S. Department of Education pursuant to 34 CFR § 685.206(e);
- AILA does not, in any way, require students to limit, relinquish, or waive their ability to pursue filing a borrower defense claim, pursuant to 34 CFR § 685.206(e) at any time; and
- Any arbitration required by the pre-dispute arbitration agreement with AILA tolls the limitations period for filing a borrower defense to repayment application pursuant to 34 CFR § 685.206(e)(6)(ii).

Binding arbitration with AILA will be conducted by the American Arbitration Association (the “AAA”), under its Consumer Arbitration Rules.

You may begin the arbitration process by getting together the following documents:

- Notice of Arbitration and/or a Statement of Claim explaining the nature of the dispute and the relief requested.
- The enrollment agreement that refers to the AAA
- Any supporting documents or exhibits
- Appropriate filing fee

When you have all the above documents ready, you can file your case in any one of the following ways:

- Online: <https://apps.adr.org/webfile>
- Email box: casefiling@adr.org
- Facsimile: 1 877-304-8457 or +1 212-484-4178 (fax number outside the US)



- Mail: American Arbitration Association—Case Filing Services, 1101 Laurel Oak Road, Suite 100, Voorhees, NJ 08043, USA

More information about the AAA arbitration process and the AAA Consumer Arbitration Rules can be obtained at www.adr.org or 1-800-778-7879.

For more information about the AILA's arbitration process please contact:

Sara Greider
6281 Tri-Ridge Blvd Suite 140
Loveland, OH 45140
Phone: 513-340-2421
Email: sgreider@nurturaveda.com

SCHEDULE AND TUITION

Are you ready to begin?

If you're excited about the prospect of training at the Aveda Institute Los Angeles, here's all you have to do to get started.

COSMETOLOGY PROGRAM

Cash payments for the Registration Fee, Supply & Equipment Fee, Sales Tax, Student Tuition Recovery Fund Assessment, and one-third of Tuition are due on or before the Student's first day of attendance at the School, unless there is an acceptable funding plan including but not limited to Title IV Financial Aid. Cash payments for the remaining Tuition charge is due in full at such time as the Student has attained 501 scheduled hours offered in the cosmetology course program, unless there is an acceptable funding plan. Exceptions to these payment options must be approved by the School's Controller. The methods of payment accepted by the school are as follows: cash, credit card, TFC, VA, Sallie Mae Smart Option Loan and Federal Aid. The Program Tools, Equipment, & Supplies Fee includes all professional tools, products/supplies, textbooks and uniforms required for participation in the programs. Registration fee secures position in class.

COSMETOLOGY PROGRAM

INVESTMENT **

Tuition and Charges:

Registration Fee:	\$ 75.00
Tuition:	\$ 21,800.00
<u>Non-Refundable:</u>	
Program Tools, Equipment & Supplies Fee:	
Program Tools & Equipment (incl iPad)	\$ 1,490.00
Digital Curriculum/StudyGuides	\$ 575.00
MUD Makeup, Marianna Products & Exclusive Aveda Items	\$ 1,215.00
Total Cost For Program, Tools, Equipment & Supplies	\$ 3,280.00
California Sales Tax (9.5%)*	
*(Subject to Change)	\$ 311.60
Non-Refundable Student Tuition Recovery Fund Assessment per \$1,000 in Tuition Spent	\$ 62.50
Estimated Schedule of Total Charges:	\$ 25,529.10

COSMETOLOGY CLASS START DATES**

February 15, 2022
April 12, 2022
June 7, 2022
August 9, 2022
October 11, 2022
December 6, 2022
February 14, 2023
April 11, 2023
June 6, 2023
August 8, 2023
October 10, 2023
December 5, 2023



COSMETOLOGY AND MAKEUP ARTISTRY PROGRAM

Cash payments for the Registration Fee, Supply & Equipment Fee, Sales Tax, Student Tuition Recovery Fund Assessment, and one-third of Tuition are due on or before the Student's first day of attendance at the School, unless there is an acceptable funding plan including but not limited to Title IV Financial Aid. Cash payments for the remaining Tuition charge is due in full at such time as the Student has attained 751 scheduled hours offered in the Cosmetology and Makeup artistry course program, unless there is an acceptable funding plan. Exceptions to these payment options must be approved by the School's Controller. The methods of payment accepted by the school are as follows: cash, credit card, TFC, VA, Sallie Mae Smart Option Loan and Federal Aid. The Program Tools, Equipment, & Supplies Fee includes all professional tools, products/supplies, textbooks and uniforms required for participation in the programs. Registration fee secures position in class.

COSMETOLOGY AND MAKE-UP ARTISTRY PROGRAM

INVESTMENT **

Tuition and Charges:

Registration Fee:	\$ 75.00
Tuition:	\$ 24,300.00
<u>Non-Refundable:</u>	
Program Tools, Equipment & Supplies Fee:	
Program Tools & Equipment (incl iPad)	\$ 1,490.00
Digital Curriculum/Study Guides	\$ 925.00
MUD Makeup, Marianna Products & Exclusive Aveda Items	\$ 1,215.00
Total Cost For Program, Tools, Equipment & Supplies	\$ 3,630.00
California Sales Tax (9.5%)*	
*(Subject to Change)	\$ 344.85
Non-Refundable Student Tuition Recovery Fund Assessment per \$1,000 in Tuition Spent	\$ 70.00
Estimated Schedule of Total Charges:	\$ 28,419.85

COSMETOLOGY AND MAKEUP ARTISTRY CLASS START DATES**

DAYTIME SCHEDULE

February 15, 2022
April 12, 2022
June 7, 2022
August 9, 2022
October 11, 2022
December 6, 2022

ESTHETICIAN PROGRAM

Cash payments for the Registration Fee, Supply & Equipment Fee, Sales Tax, Student Tuition Recovery Fund Assessment, and one-third of Tuition are due on or before the Student's first day of attendance at the School, unless there is an acceptable funding plan including but not limited to Title IV Financial Aid. Cash payments for the remaining Tuition charge is due in full at such time as the Student has attained 301 scheduled hours offered in the esthetician course program, unless there is an acceptable funding plan. Exceptions to these payment options must be approved by the School's Controller. The methods of payment accepted by the school are as follows: cash, credit card, TFC, VA, Sallie Mae Smart Option Loan and Federal Aid. The Program Tools, Equipment, & Supplies Fee includes all professional tools, products/supplies, textbooks and uniforms required for participation in the programs. Registration fee secures position in class.

ESTHETICIAN PROGRAM

INVESTMENT**

Registration Fee:	\$ 75.00
Tuition:	\$ 14,175.00
<u>Non-Refundable:</u>	
Program Tools, Equipment & Supplies Fee:	
Program Tools & Equipment (incl iPad)	\$ 486.00
Digital Curriculum/Study Guides	\$ 625.00
MUD Makeup, Marianna Products & Exclusive Aveda Items	\$ 1,320.00
Total Cost For Program, Tools, Equipment & Supplies	\$ 2,431.00
Non-Refundable Student Tuition Recovery Fund Assessment per \$1,000 in Tuition Spent	\$ 42.50
California Sales Tax (9.5%)*	
*(Subject to Change)	\$ 230.95
Estimated Schedule of Total Charges:	\$ 16,954.45

ESTHETICIAN CLASS START DATES**

January 18, 2022	January 17, 2023
February 22, 2022	February 21, 2023
March 29, 2022	March 28, 2023
May 3, 2022	May 2, 2023
June 7, 2022	June 6, 2023
August 16, 2022	July 11, 2023
September 20, 2022	August 15, 2023
November 1, 2022	September 19, 2023
December 6, 2022	November 7, 2023
	December 12, 2023

Holidays

Aveda Institute Los Angeles recognizes the following days as legal holidays:

New Year's Day
Martin Luther King Jr. Day
President's Day
Memorial Day
Juneteenth Day
Independence Day
Labor Day
Thanksgiving Day
Christmas Eve & Christmas Day

Days off due to legal holidays are recorded as such and extend the enrollment agreement.



STUDENT TUITION RECOVERY FUND

To be eligible for STRF, you must be a California resident or are enrolled in a residency program, prepaid tuition, paid or deemed to have paid the STRF assessment, and suffered an economic loss as a result of any of the following:

1. The institution, a location of the institution, or an educational program offered by the institution was closed or discontinued, and you did not choose to participate in a teach-out plan approved by the Bureau or did not complete a chosen teach-out plan approved by the Bureau.
2. You were enrolled at an institution or a location of the institution within the 120 day period before the closure of the institution or location of the institution, or were enrolled in an educational program within the 120 day period before the program was discontinued.
3. You were enrolled at an institution or a location of the institution more than 120 days before the closure of the institution or location of the institution, in an educational program offered by the institution as to which the Bureau determined there was a significant decline in the quality or value of the program more than 120 days before closure.
4. The institution has been ordered to pay a refund by the Bureau but has failed to do so.
5. The institution has failed to pay or reimburse loan proceeds under a federal student loan program as required by law or has failed to pay or reimburse proceeds received by the institution in excess of tuition and other costs.
6. You have been awarded restitution, a refund, or other monetary award by an arbitrator or court, based on a violation of this chapter by an institution or representative of an institution, but have been unable to collect the award from the institution.
7. You sought legal counsel that resulted in the cancellation of one or more of your student loans and have an invoice for services rendered and evidence of the cancellation of the student loan or loans.

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FINANCIAL ASSISTANCE

Please contact an Admissions Representative to discuss payment options and financial aid that may be available to qualified students.

Federal student aid is available for qualified students. Students may be eligible for grants and/or loans to cover qualified educational expenses. More information regarding student aid can be found at www.federalstudentaid.ed.gov.

The Aveda Institute Los Angeles is not a public institution. If the student obtains a loan for the course of instruction, the student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund. If the student is eligible for a loan guaranteed or reinsured by the state or federal government and the student defaults on the loan, the federal or state government or the loan guarantee agency can take action against the student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan. The student may not be eligible for any other federal financial assistance for education at a different school or for government housing assistance until such loan is repaid.

TITLE IV ELIGIBLE STUDENTS

Federal student aid is available to qualified students. Those that qualify may be awarded a Pell grant, Direct subsidized and/or Unsubsidized Stafford loans, and/or Direct Parent Plus loans. In order to be considered for aid, a student must complete a FAFSA (Free Application for Federal Student Aid), which is available at www.fafsa.ed.gov. The amount of financial aid that a student may be awarded is based on a student's EFC (Expected Family Contribution), which is determined by his or her FAFSA application.

All students using Title IV loans are required to complete Entrance Counseling, which can be completed at www.studentloans.gov. Generally, students are expected to have completed Entrance Counseling prior to Orientation. No student is eligible to receive Title IV loans funds until Entrance Counseling is complete.

All students using Title IV loans are required to sign a master promissory note (MPN). An MPN can be signed online at www.studentloans.gov. Any student planning to receive funds from a Parent Plus loan must also have a Parent MPN on file. A parent MPN may be signed at the aforementioned link. Paper MPNs are available upon request.

Students are also required to complete Exit Counseling prior to his or her Title IV aid file being released for graduation; students should complete this requirement by visiting www.studentloans.gov. Students that withdraw from the Institute are also required to complete Exit Counseling.

The Office of Financial Aid is available to assist in the collection of Verification documents, the completion of Entrance and Exit Counseling, as well as the signing of a Master Promissory Note.

Some students enrolled at the school may be eligible to receive living expenses through the receipt of Title IV funding. Students eligible to receive living expenses are eligible because he/she has more award money available to him/her than tuition, supplies, fees, taxes, and any other charges that may be due to the school. Title IV disbursements are released as a student progresses satisfactorily through his/her program; living expenses are released as a result of these funds being in excess of

amounts owed to the school. In almost all circumstances, living expense funds come from loan funds and must be paid back.

Students Selected for Verification

Certain students who have completed a FAFSA may be selected for Verification; all students selected for Verification are required to submit relevant (and requested) income and/or tax information to the Office of Financial Aid in order to be Title IV eligible. Students selected for Verification will generally be given notice of this prior to a student's first day of class (also known as "Orientation.") If a student's FAFSA is found to be selected for Verification post-Orientation, the Financial Aid Office will provide the student with written notification within two business days of being aware of the selection; such notification will outline directions and required documentation needed to complete the Verification process. Upon the student receiving this notification from the Financial Aid Office the student will have 3-4 business days to submit the required documentation needed to satisfy Verification. If the required documentation is not received within this time frame, possible delay or forfeit of federal aid may occur.

If there are differences between the information listed on your FAFSA and your Verification documents, the Financial Aid Office will make corrections to your FAFSA for you. If your EFC (Expected Family Contribution; used to determine your Federal aid package) changes as a result of these corrections, the Financial Aid Office will notify you via written notification, in the form of an updated Award Letter; This notification will occur within one to two months of you starting class.

In the event of a student's award package changing due to Verification and an overpayment occurs, the Institute's Student Accounts Office will return any funds that are due back to the Department of Education on the student's behalf.

Students may email the Financial Aid Office at aila-faadm@avedafl.edu in regards to questions about Verification, Entrance and Exit Counseling, Master Promissory Notes, and other general inquiries regarding student financial aid. Students may make appointments to meet with a Financial Aid Counselor for longer inquiries.

If you have questions about the status of your account, you may contact the Institute's Support Center at 513.576.9333.

VETERANS EDUCATION BENEFITS

Students eligible for Veterans Education benefits may be able to use these funds to help finance their education. For more information, visit www.va.gov. Any students whose tuition and/or fees are covered by the VA will be permitted to attend the school during the period beginning on the date the individual provides the school a VA Certificate of Eligibility or a Statement of Benefits and ending on the earlier of the following dates: 1. The date on which payment from the VA is made to the institution; 2. 90 days after the date the institution certified tuition and fees following the receipt of the certificate of eligibility.

The school will not impose any penalty, including the assessment of late fees, the denial of access to classes, libraries, or other instructional facilities, or the requirement that a covered individual borrow additional funds, on any covered individual because of the individual's inability to meet his or her financial obligations to the institution due to the delayed disbursement funding from the VA under Chapter 31 or 33.



STUDENT SERVICES

Housing

The Aveda Institute Los Angeles does not have dormitory facilities under its control and does not own or operate housing facilities. The Institute offers limited assistance in finding roommates and suitable housing.

There are many housing options available for students near the Institute and generally within Los Angeles. Average rent for Los Angeles County was \$1,435 per month in 2013.

Placement

With a network of many salons and spas nationwide, the Aveda Institute Los Angeles can help you begin your professional career. We'll help you gain the knowledge you need with annual career fairs, career days and self-promotional instruction. Your training will include assistance with resume writing. Nonetheless, the Aveda Institute Los Angeles is primarily an institution of learning and does not guarantee job placement.

Student Activities

While at the Institute, you'll have the opportunity to participate in a variety of events and activities that are educational, interesting and just plain fun.

Student Council

One representative from each class participates on the council, which coordinates volunteer events and community activities.

Academic and Individual Counseling

Aveda Institute Los Angeles provides academic counseling to all students. We will help you with tutoring should you experience challenges in meeting the minimum performances standards and course requirements as set by the Institute and the State of California Board of Barbering and Cosmetology.

Voter Registration

Voter registration forms are available upon request in the financial aid office

Record Retention Policy

Aveda Institute Los Angeles maintains records of the name, address, e-mail address, and telephone number of each student who is enrolled in an educational program at the Institute. The Institute maintains permanent records of the following for each student granted a certificate of completion:

1. The date on which the certificate of completion was granted.
2. The program and hours upon which the certificate of completion was based.
3. The grades earned by the student in each program.

The Institute permanently maintains all student transcripts. Student transcripts shall show:

- The educational programs that were completed, or were attempted but not completed, and the dates of completion or withdrawal,
- The final grades or evaluations given to the student,
- Credit for program hours earned at other institutions; and
- Certificate of completion awarded the student.

The Institute maintains, for a period of not less than five years, at its location at 10935 Weyburn Avenue, Los Angeles, CA, 90024, complete and accurate records of all of the following information:

- a) The educational programs offered by the Institute and the curriculum for each.
- b) The names and addresses of the members of the Institute's current faculty and records of the educational qualifications of each member of the current faculty.
- c) Any other records required to be maintained by BPPE.



ACADEMIC INFORMATION

SATISFACTORY ACADEMIC PROGRESS POLICY

Satisfactory progress in attendance and academic work is a requirement for all students enrolled in the Aveda Institute Los Angeles (the "Institute"). NOTE: Students receiving funds under any federal Title IV financial aid program must maintain satisfactory progress in order to continue eligibility for such funds. This Policy is intended to comply with all applicable rules and regulations applicable to students eligible to receive Title IV federal student financial aid. In the event that any provision of this Policy conflicts with any rules or regulations in effect with respect to Title IV federal student financial aid, the rules and regulations of Title IV shall apply.

A. Evaluation Periods

SAP evaluation periods are based on actual contracted hours and weeks completed at the institution. Students are evaluated for Satisfactory Academic Progress as follows:

Cosmetology Program (1000 Clock Hours) (Daytime Schedule)

This program uses an academic year of 1000 clock hours to be completed in 26 academic weeks.

1 st Evaluation Period Ends:	500 Clock Hours and 13 Weeks
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Cosmetology and Makeup Artistry Program (1500 Clock Hours)

This program uses an academic year of 900 clock hours to be completed in 31 academic weeks.

1 st Evaluation Period Ends:	450 Clock Hours and 16 Weeks
2 nd Evaluation Period Ends:	900 Clock Hours and 31 Weeks
3 rd Evaluation Period Ends:	1200 Clock Hours and 42 Weeks

Esthetician Program (600 Clock Hours)

This program uses an academic year of 900 clock hours to be completed in 31 academic weeks.

1 st Evaluation Period Ends:	300 Clock Hours and 11 Weeks
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*Transfer Students- Midpoint of the contracted hours and weeks or the established evaluation periods and weeks, whichever comes first. Evaluations will determine if the student has met the minimum requirements for satisfactory academic progress. The frequency of evaluations ensures that students have had at least one evaluation by midpoint in the course.

B. Attendance Progress Evaluation

Students are required to attend a minimum of 67% of the hours possible based on the applicable attendance in order to be considered maintaining satisfactory attendance progress. Evaluations are conducted at the end of each evaluation period to determine if the student has met the minimum requirements. The attendance percentage is determined by dividing the total hours accrued by the total number of hours scheduled. At the end of each evaluation period, the school will determine if the student has maintained at least 67% cumulative attendance since the beginning of the course which indicates that, given the same attendance rate, the student will graduate within the maximum time frame allowed.

C. Maximum Time Frame

Full-time: MAXIMUM TIME: The maximum time a student has to complete each program at satisfactory academic progress is 150% of the program length (67% attendance average).

The regular and maximum time for completion of each program are set forth below.

	MAXIMUM TIME ALLOWED	
	WEEKS	SCHEDULED HOURS
Cosmetology (Full-Time, 40 hrs/wk)– 26 weeks / 1000 hours	39	1500
Cosmetology and Makeup Artistry Schedule, Full-Time, 30 hrs/wk – 52 weeks/1500 hours	78	2250
Esthetician (Full-Time, 30 hrs/wk) – 21 weeks / 600 hours	32	900

Attendance: In order to be considered making satisfactory progress, all students must be in compliance with the Institute's attendance policy.

The institution operates all programs according to a schedule of 900 hours per academic year of instruction.

A leave of absence extends the student's contract period and maximum time frame by the same number of days of the leave of absence. The maximum time allowed for transfer students who need less than the full course requirements will be determined based on 67% of the scheduled contracted hours. Students who have not completed the course within the maximum timeframe shall be terminated from the program.

D. Academic Progress Evaluation

Theory, practical and clinical work are used to determine academic progress. Your academic progress at the Institute will be evaluated on the basis of written tests, clinical practical experiences, and final exams. Students must maintain a minimum cumulative C grade average of 80% in academic and practical/clinical work in order to be considered making satisfactory progress. Students must make up failed or missed tests and incomplete assignments. Numerical grades are considered according to the following scale:

Grading Scale		
90-100	=	A – Honor Roll
85-89	=	B
80-84	=	C
79 and BELOW	=	Failing

E. Determination of Progress Status

Students meeting the minimum requirements for academics and attendance at the evaluation point are considered to be making satisfactory academic progress until the next scheduled evaluation and will be eligible for Title IV funding. Students deemed not maintaining Satisfactory Academic Progress may have their Title IV Funding interrupted, unless the student is on warning or has prevailed upon appeal resulting in a status of probation.

F. Warning

Students who fail to meet minimum requirements for attendance or academic progress are placed on warning and considered to be making satisfactory academic progress during the warning period. The student will be advised in writing on the actions required to attain satisfactory academic progress by the next evaluation. If at the end of the warning period, the student has still not met both the attendance and academic requirements, he/she will become ineligible to receive Title IV funds. See "Probation" and "Appeal Procedure" below.



G. Probation

Students who fail to meet minimum requirements for attendance or academic progress after the warning period will be placed on probation and considered to be making satisfactory academic progress while during the probationary period, if the student appeals the decision, and prevails upon appeal. Additionally, only students who have the ability to meet the Satisfactory Academic Progress Policy standards by the end of the evaluation period may be placed on probation. Students placed on an academic plan must be able to meet requirements set forth in the academic plan by the end of the next evaluation period. Students who are progressing according to their specific academic plan will be considered making Satisfactory Academic Progress. The student will be advised in writing (via electronic delivery or hand delivery of the actions required to attain satisfactory academic progress by the next evaluation. If at the end of the probationary period, the student has still not met both the attendance and academic requirements required for satisfactory academic progress or by the academic plan, he/she will be determined as NOT making satisfactory academic progress and, if applicable, students will not be deemed eligible to receive Title IV funds.

H. Re-Establishment of Satisfactory Academic Progress

Students may re-establish satisfactory academic progress and Title IV aid, as applicable, by meeting minimum attendance and academic requirements by the end of the warning or probationary period.

I. Interruptions, Withdrawals

If enrollment is temporarily interrupted for a Leave of Absence, the student will return to school in the same progress status as prior to the leave of absence. Hours elapsed during a leave of absence will extend the student's contract period and maximum time frame by the same number of days taken in the leave of absence and will not be included in the student's cumulative attendance percentage calculation. Students who withdraw prior to completion of the course and wish to re-enroll will return in the same satisfactory academic progress status as at the time of withdrawal.

J. Appeal Procedure

If a student is determined to not be making satisfactory academic progress, the student may appeal the determination within ten calendar days. Reasons for which students may appeal a negative progress determination include death of a relative, an injury or illness of the student, or any other allowable special or mitigating circumstance. The student must submit a written appeal to the school on the designated form describing why they failed to meet satisfactory academic progress standards, along with supporting documentation of the reasons why the determination should be reversed. This information should include what has changed about the student's situation that will allow them to achieve Satisfactory Academic Progress by the next evaluation point. Appeal documents will be reviewed, and a decision will be made and reported to the student in writing delivered in person at the Institute or by email within 30 calendar days. The appeal and decision documents will be retained in the student file. If the student prevails upon appeal, the satisfactory academic progress determination will be reversed and federal financial aid will be reinstated, if applicable.

K. Notification and Records

Students shall be provided with copies of all Satisfactory Academic Progress evaluation reports via electronic delivery or hand delivery. Copies of such reports shall also be placed in the student's academic file, to which the student shall have access as set forth in the Course Catalog.

L. Non-Credit, Remedial Courses, Course Incompletes, Repetitions

Non-credit courses, remedial courses, incomplete grades and courses and repeated courses do not apply to this institution. Therefore, these items have no effect upon the school's satisfactory academic progress standards.

M. Transfer Hours

Transfer hours from another institution that are accepted toward the student's educational program are counted as both attempted and completed hours for the purpose of determining when the allowable maximum timeframe has been exhausted. SAP evaluation periods are based on actual contracted hours completed at the institution.

N. VA Students

Students receiving Veteran Assistance will be evaluated on a non-cumulative basis every 30 days. For students who do not meet the Satisfactory Academic Progress Standards outlined above or as otherwise communicated by the school, they would follow the same course of action as described above (Warning, Appeal, Probation, etc.). After two consecutive unsatisfactory academic progress evaluations, a student will be dismissed from the program.



LEAVE OF ABSENCE POLICY

This Policy applies for all student requests for a leave of absence from the Aveda Institute Los Angeles (the "Institute").

An authorized leave of absence (LOA) is a temporary interruption in a student's program of study. LOA refers to the specific time period during a program when a student is not in attendance. An LOA is not required if a student is not in attendance only for an institutionally scheduled break. However, a scheduled break may occur during an LOA.

An LOA must meet certain conditions to be counted as a temporary interruption in a student's education instead of being counted as a withdrawal requiring the Institute to perform a refund calculation. An LOA may be granted for medical, personal and/or financial reasons.

In order for an LOA to qualify as an approved LOA:

1. All requests for leaves of absence must be submitted in advance in writing, include the reason for the student's request, and include the student signature.
 - i. A student must apply in advance for an LOA unless unforeseen circumstances prevent the student from doing so. For example, if a student were injured in a car accident and needed a few weeks to recover before returning to the Institute, the student would not have been able to request the LOA in advance.
 - ii. The Institute may grant an LOA to a student who did not provide the request prior to the LOA due to unforeseen circumstances if the Institute documents the reason for its decision and collects the request from the student at a later date. In this example, the beginning date of the approved LOA would be determined by the Institute to be the first date the student was unable to attend the Institute because of the accident.
2. Leave of Absence Request Process:
 - i. If a student encounters circumstances that warrant a Leave of Absence, he/she must complete a Request For Leave of Absence form found in the Student Success Office.
 - ii. The Request For Leave of Absence form must be submitted to the Student Success Office prior to the Leave of Absence start date.
 - iii. Students who do not follow procedure will not be granted an LOA and are expected to attend school as scheduled.
 - iv. Unforeseen and/or extenuating circumstances may provide the student an opportunity to submit an LOA request after the leave start date. Exceptions will only be made when the student has communicated the hindering circumstances within seven days of the request start date.
- v. The Institute reserves the right to require documentation from outside sources in order to substantiate an LOA request.
3. As a condition for approving a student's LOA request, there must be a reasonable expectation that the student will return from the LOA.
4. All LOA requests are subject to approval by the Institute's Director of Education. If a student's LOA is not approved, the student is considered to have withdrawn and the refund requirements are applied.
5. The Institute shall not assess the student any additional institutional charges as a result of the LOA.
6. An LOA together with any additional leaves of absence must not exceed a total of 180 days in any 12-month period.
7. A student granted an LOA that meets these criteria is not considered to have withdrawn, and no refund calculation is required at that time.
8. The Institute shall extend the student's maximum time frame and the contract enrollment period by the same number of days taken in the LOA. Changes to the contract period shall be documented in an enrollment agreement addendum that must be signed and dated by the student and an authorized representative of the Institute.
9. In the event that a student does not return or call from his/her leave of absence at the expiration of an approved LOA, that student shall be considered terminated. The withdrawal date for the purpose of calculating a refund is the student's last day of attendance, as evidenced by attendance records.



PRIVACY POLICY AND ACCESS TO CUMULATIVE RECORDS

The Aveda Institute Los Angeles respects each student's right to privacy, and acts in accordance with the Family Educational Rights and Privacy Act (FERPA) of 1974. FERPA provides students certain rights with respect to the student access to and amendment of educational records and governs when the Institute can disclose educational records without student consent. FERPA also provides students with the right to complain to the U.S. Department of Education if the student believes the Institute is not in compliance with the statute and governs when the Institute can disclose directory information about students. A notice to student outlining these rights and topics is available to students at <https://avedafi.edu/los-angeles/consumer-information/>.

STUDENT FILE ACCESS

Students seeking access to their records should submit a written request that identifies the record or records they wish to inspect to Aveda Institute Los Angeles, Attn: Institute Director, 10935 Weyburn Avenue Los Angeles, CA 90024. The Institute will arrange for access and notify the student of the time and place where the records may be inspected. The Institute may charge a reasonable fee for copies of student records.

RELEASE OF STUDENT INFORMATION

In accordance with FERPA, the Institute will disclose information from the academic records of a student to authorized persons, provided the Institute has on file written consent of the student. The form is available from the Student Success Office. A student must submit a written consent for each third-party request for information. The Institute may disclose education records without a student's prior written consent for disclosure to school officials with legitimate educational interests. This may include providing access to student records to the Institute's accrediting agency.

GRADUATION AND LICENSING REQUIREMENTS

Graduation Requirements

To receive a certificate of completion from Aveda Institute Los Angeles, you must:

1. successfully complete the hours required for course curriculum,
2. achieve satisfactory attendance records,
3. meet service quota requirements,
4. achieve satisfactory academic grades for exams and work as described in this Catalog,
5. complete all work projects,
6. complete the payment of all tuition and other fees and charges. This requirement will be considered as satisfied if the student has an accepted financial payment plan in place at the time of graduation.

Make up Work

Students requiring to make up projects, quotas or tests must do so before the end of their phase. Failure to comply will result in receiving a "0" for that assignment.

Licensing Requirements

To receive a license in the state of California, a cosmetology or esthetician student is required to:

1. complete a course in cosmetology (1000 hours), cosmetology and makeup artistry (1500 hours) or esthetician (600 hours) from a school approved by the California Board of Barbering and Cosmetology
2. submit an appropriate application and fee
3. complete the 10th grade in the California public schools or its equivalent
4. is not subject to denial pursuant to section 480 of the Business and Professional Code
5. have a valid SSN or EIN
6. is not less than 17 years of age;
7. successfully complete the written theory and state law examination conducted by the California Board of Barbering and Cosmetology, at the published location.

Licensing requirements in the state of California may not be accepted for reciprocity in states other than California.

For more information, please visit the California Board of Barbering and Cosmetology at <http://www.barbercosmo.ca.gov/>.



STANDARDS & POLICIES

To help you achieve excellence in the Cosmetology and Esthetician careers, we have established these guidelines to ensure fairness, understanding and positive work habits among **our students**.

Standards

The Aveda Institute Los Angeles' intention is to best prepare students for a successful career in the salon spa industry. Every student is a future employee, manager, or entrepreneur, students must learn to demonstrate these standards of professionalism, in preparing for the demands of their future career.

1. Maintaining a professional appearance is vital to success. Please see Student Professional Standards of Excellence and Student Professional Attire & Image sections.
2. Students are expected to conduct themselves in a professional manner at all times, and be mindful of the following:
 - a) To maintain a learning environment for all students, anyone who is disruptive in the classroom or in the student salon (rudeness, foul language or other unprofessional behavior) may be dismissed for the day.
 - b) Food, candy, and gum are allowed in the comfort area only. Beverages can be consumed in the comfort area and classroom areas only.
 - c) Because the Aveda Institute Los Angeles is a smoke-free/ vape-free facility, smoking and vaping is not allowed on school property or surrounding premises. These areas should be kept litter-free.
 - d) So as not to interrupt the educational process, students will be notified of emergency phone calls only.
 - e) Cell phones may be used during breaks in the designated break area, locker area or outside of the building. Cell phones must be silent during classroom/student salon hours.
3. To ensure that each student receives consistent and comprehensive instruction in the classroom and student salon environments, students must remain in assigned areas or receive educator permission to be in unassigned areas.
4. To benefit from the training and technical experience that Aveda Institute Los Angeles offers, students must be mentally alert and have a sober state of mind. We strongly support the National Drug Prevention Program, which does not condone the use of controlled substances and intoxicants. Students using controlled substances or intoxicants will be terminated.
5. All services or work done by students must be assigned by, performed under the supervision of, and evaluated by an educator within the educational situation. Students who refuse an assigned service will be dismissed for the remainder of the day.
6. Student kits are to be used for assigned services only. Only authorized solicitation of products, merchandise or services will be considered professional.
7. Tips are not expected or accepted. In lieu of tips, guests may donate to our Student Education Fund and ongoing efforts to raise money for grassroots organizations such as Habitat for Humanity, Breast Cancer awareness and Earth Month. Any tips given to student must be given to Guest Care for the Student Education Fund.
8. Students are responsible for their own personal property and must store personal property in their lockers. Workstation locker must remain locked when not in use to secure their kit items.
9. For the student to perform professional services, student kits are to be complete at all times. Any missing or damaged kit items will have to be replaced by the student within three (3) days.
10. Stealing, cheating, possession of concealed weapons, defacing or damaging student or school equipment will result in termination and require monetary restitution.

Student Professional Standards of Excellence

The Aveda Institute Los Angeles' intention is to best prepare students for a successful career in the salon spa industry. Standards that are created by Aveda Institute Los Angeles are reflective of the current salon spa environments and expectations. As every student is a future employee, manager, or entrepreneur, students must learn to demonstrate these standards of professionalism, in preparing for the demands of their future career. Maintaining a professional appearance is vital to success.

- Subject to the following guidelines, Tattoos and/or Brandings may be displayed and be visible. Tattoos or Brandings that are extremist, indecent, sexist, or racist are prohibited. Aveda Institute Los Angeles reserves the right to require any student to cover any tattoo or branding at its sole discretion. Refusal to do so will result in dismissal for the day and a loss of hours.
 - Extremist tattoos or brandings are those affiliated with, depicting or symbolizing extremist philosophies, organizations, or activities; those which



- advocate racial, gender or ethnic hatred or intolerance, advocate, create or engage in illegal discrimination based on race, color, gender, ethnicity, religion or national origin or advocate violence of other unlawful means or depriving individual rights under the U.S. Constitution or Federal and State law.
- o Indecent tattoos or brandings are those that are grossly offensive to modesty, decency, or propriety; shock the moral sense because of their vulgar, gross nature, or tendency to insight lustful thought.
- o Sexist tattoos or brandings are those that advocate a philosophy that degrades or demeans a person based on gender, but that may not meet the same definition of "indecent."
- o Racist tattoos or brandings are those that advocate a philosophy that degrades or demeans a person based on race, ethnicity, or national origin.
- Visible piercings are limited to ears and one facial piercing only. The facial piercing is limited to a single stud. Bars, hoops or hanging jewelry, as well as tongue piercings are not permitted and must be removed during school hours and events.

Student Professional Attire & Image

- **Students must reflect a professional and polished look during all school hours and events.**
- **The unified look color is BLACK. All clothing must be clean and wrinkle-free.**
- **Footwear:** All footwear must be professional in appearance and worn at all times in accordance with individual program guidelines.
 - o Footwear must have an enclosed toe and an enclosed heel.
 - o Footwear must be worn with socks and must cover the entire foot.
 - o Footwear and socks can be any color.
 - o Pants may be tucked into boots.
 - o Footwear considered unacceptable includes, but is not limited to, torn shoes, sandals, open-toe shoes, shoes with a sling back.
- **Pants/Leggings/Denim/Jeggings:** Solid black pants, solid black leggings/jeggings or solid black denim must be worn.
 - o Apparel considered unacceptable includes, but is not limited to, torn, distressed or embellished pants/slacks, blue jeans, black sweatpants/active wear, athletic apparel, yoga pants, capris, shorts, pants touching the floor, revealing and unprofessional clothing (as determined by instructors and administrative staff). (During the months of March, April, May and October, for Fundraising Efforts, students may wear blue denim at the Director's discretion.)
 - o Leggings may be permitted if they are solid black in color and fabric, full-length, with no openings, sheer fabric and worn in conjunction with a top, tunic, sweater, or dress that covers the body down to the mid-thigh. Any questions as to whether a student's appearance complies with the dress code shall be subject to his or her Instructor's or Director's sole discretion and interpretation.
 - o Pants cannot drag on the floor or be frayed/have holes and not dirty at the hem.
 - o Black denim may be permitted, as long as it is black, not faded, no holes, and not frayed or dirty at the hem.
- **Professional Solid Black Shirt/T-shirt/Sweater:** The shirt, t-shirt, sweater, must be clean, pressed, neat, not torn, unstained, and unaltered.
 - o The solid black shirt/t-shirt/sweater must have sleeves that cover the entire underarm area.
 - o This shirt/t-shirt/sweater must not be see-through.
 - o The shirt/t-shirt/sweater must cover the student's entire mid-section when they raise their arms.
 - o The shirt/t-shirt/sweater must appropriately cover any undergarments and cleavage. **No Bralettes are permitted.**
 - o **Solid black button down or zip-up sweater or jacket** may be worn over the solid black blouse/shirt. Please note that the student's name tag must be visible if they choose to wear a sweater or jacket. The sweater or jacket will be considered unacceptable if it interferes with a service.
 - o No Hoodie sweatshirts.
 - o Aveda and Aveda Institute shirts may be worn.
- **Skirts/Dresses:** Skirts or dresses may be worn if they are at the knee or longer. Tights, Fashion Tights, Leggings may be worn under skirts or dresses. **Bare Legs are NOT PERMITTED.** **Garments must cover the lower part of the body when bending or kneeling.**
- **Name Tag:** Name Tag must be worn at all times and be visible to guest and Institute team. If Name Tag is lost, damaged, or misplaced, it must be replaced immediately from the Student Success Team.
- **Accessories:** Students are strongly encouraged to wear accessories that are flattering to their look.
 - o Accessories that are acceptable include, but are not limited to, earrings, necklaces, belts, suspenders, neck scarves, and headbands.
 - o An accessory considered unacceptable includes, but is not limited to, bangle bracelets (the noise these items make can be very distracting to others), hats, hairnets, caps, bandannas, and scarves.
 - o No visible real or faux fur, feathers or animal parts.
- **Products/Hair/Makeup:** Because students receive a discount on the Aveda products, students are strongly encouraged to wear Aveda makeup, aroma and hair care products.
 - o **Aveda aroma only may be worn during scheduled school hours. If a student chooses not to wear Aveda aroma, no other aroma will be permitted.**
 - o If you choose not to wear Aveda makeup or use Aveda products (other than aroma), you must be able to communicate what Aveda product is comparable to the one being worn. Hair must be styled, and makeup (enhancing complexion, eyes, and lips) must be worn in an acceptable manner as if employed at a high-end salon/spa. Upswept hairstyle such as buns, braids, stylish ponytails, must look professionally styled. If headbands are worn, they must be 1" or less in width. **Bandanas, hats, hairnets, caps are not permitted.**
- **Aprons:** Students must wear a black apron when performing in student salon/student spa. The apron must be clean and neat. It should not be torn, stained, or altered. If it does not meet these standards, the student has 24 hours to replace it from Aveda Institute Los Angeles at the student's expense.
- Esthetics students Aveda Institute provided scrubs MUST be worn. They must be CLEAN and WRINKLE FREE.
- No logos, slogans, or statements are permitted on any clothing, with the exception of Aveda or Aveda Institute Company logos.
- Nails must be kept clean and maintained – **Chipped nail polish for Cosmetology is not permitted.**
- Spa students must have natural unpolished nails during the program. NO ACRYLICS.
- Visible piercings are limited to ears and one facial piercing only. The facial piercing is limited to a single stud. Bars, hoops or hanging jewelry, as well as tongue piercings are not permitted and must be removed during school hours and events.



- Students must practice exceptional personal hygiene.
- Students must be well groomed.
- Gum chewing is not allowed. Fresh breath, without the use of gum is necessary while with guest.

Students who are not in black professional attire and/or image according to the standards outlined above, may be dismissed at the Institute's discretion which will result in loss of hours. In lieu of dismissal the student may wear approved clothing provided by the Institute, as a means to correct the violation. If the situation has been corrected, the student may return to school and only lose time for the amount of time clocked out to cure the violation.

PROBATION & DISMISSAL POLICIES

Minor Standard Violations

Minor violations include assigned area violations, property misuses, client service violations, unprofessional behavior, and any disruptive behaviors determined by instructors Student Success Team or Director as interrupting or preventing the regular operation of the school or interrupting or preventing the education of other students.

Anytime during the student's program, the violation of a minor standard will result in probation and disciplinary actions, and repeated violations will result in suspension from the school or dismissal (termination).

Minor Standard Suspension

Students on probation who are then suspended by the Education Manager or Student Success Team have up to 3 days to provide the Director documentation that the stipulations have been met. Once the Director has agreed that the student is prepared to comply with the professional standards of the school, the student may return to school; however, a record of suspension will be recorded in the student's permanent file. While a student is suspended, no clock hours may be earned, and tuition charges are suspended. If a student on suspension fails to respond in 3 days, the student is automatically terminated.

Major Standard Violations

Major standards include using controlled substances/alcohol, defacing or destroying property, possession of concealed weapons, stealing, falsifying documents, committing fraud, abusing and/or causing physical harm to others and violating local, state and/or federal laws. At any time during a student's program, the violation of a major standard will result in dismissal (termination).



Social Media Policy

This policy provides guidance concerning the use of social media through the Institute's network, systems or equipment and/or the use of social media to represent or discuss matters related to Institute and/or members of the Institute community. This policy is intended to supplement, not replace, other policies of the Institute, which remain in full force and effect and apply to the use of or participation in social media. This policy applies to all use of social media by Institute students, faculty and staff to represent or discuss matters concerning the Institute and/or members of the Institute community, whether or not such use involves the Institute's network or other computer resources.

Definition of Social Media

"Social media" is a term used to describe tools and platforms that enable individuals to share ideas and content quickly and easily. Examples of popular social media include, without limitation, texting, blogs and propriety platforms such as Twitter, Facebook, Instagram, Snapchat, Tumblr, LinkedIn, YouTube, Vine and Flickr. This Policy applies to social media that is currently available or emerging as well as all other online tools and/or platforms that may become available after the adoption of this Policy by the Institute.

Introduction

Within the last few years, the growing popularity of social media has fundamentally changed the way we communicate as individuals and as an institution. The Institute recognizes and embraces the power of social media, and the opportunity those tools provide to communicate with the Institute community, including students, faculty, staff, parents, alumni, and other interested parties.

It is important to recognize, however, that laws and Institute policies governing inappropriate conduct such as sexual (or other) harassment, bullying, discrimination, defamation, infringement of copyright and trademark rights, and unauthorized disclosure of student records and other confidential and private information apply to communications by Institute students, faculty and staff through social media. Even activities of a private nature conducted away from the Institute can subject you to disciplinary action if they reflect poorly on the Institute or interfere with the conduct of Institute business.

Usage Guidelines for Posting to Social Media Sites

- Be careful what you post. Consider the clarity, length and tone of your comments before posting them. You are responsible for what you post. Remember, your post may last forever, even if you later try to modify or remove it.
- Get the facts straight before posting them on social media. Review content for grammatical and spelling errors. This is especially important if posting on behalf of the Institute in any capacity.
- On personal sites, identify your views as your own. If you identify yourself as an Institute student, faculty or staff member online, it should be clear that the views expressed are not necessarily those of the Institute.
- Sign your post with your real name and indicate your relationship to the Institute. Do not use pseudonyms or post anonymously.
- Respect the views of others, even if you disagree. Do not use profane, obscene, or threatening language.
- Be truthful, accurate and complete in describing the Institute's programs and services.
- Obey the Terms of Service of any social media site or platform in which you participate.
- Review the privacy settings of each social media site accessed or used to understand how the site uses the information that its users provide. Be careful about revealing excessive personal information.
- Whenever appropriate, link back to information posted on the Institute website instead of duplicating content. For assistance please contact the Director.

- Whenever, as a member of the Institute faculty, you utilize social media as a means of student participation in course work be sure to also provide a practical and appropriate alternative for students who may be unable or reluctant to utilize that social medium. For example, some students may not be comfortable with opening a Facebook account.

Prohibited Social Media Activity

To the full extent permitted by law, the following conduct is specifically prohibited while participating in social media and constitutes a violation of this Policy. This applies with respect to posting to any Institute social media site, communicating with members of the Institute community, or discussing the Institute on any site, even through your own personal account or using your own device without using the Institute's network or equipment.

- Using social media to harass, threaten, insult, defame or bully another person or entity; to violate any Institute policy; or to engage in any unlawful act, including but not limited to gambling, identity theft or other types of fraud.
- Posting copyrighted content (such as text, video, graphics or sound files) without permission from the holder of the copyright. Information that is widely available to the public and posted on the Internet may be subject to copyright restrictions that prohibit unauthorized duplication or dissemination. For more information, please review the Institute's Copyright Policy online at <https://avedafi.edu/los-angeles/consumer-information/>.
- Using the Institute or Aveda name, logo or trademarks for promotional announcements, advertising, product-related press releases or other commercial use, or to promote a product, cause, or political party or candidate. Disclosing confidential Institute information, non-public strategies, student records, or personal information concerning (past or present) members of the Institute community without proper authorization.
- Posting content in violation of applicable laws, including without limitation posting content that includes education records in violation of the Federal Education Records Protection Act (FERPA).
- Posting content that is false, misleading, obscene, defamatory, libelous, tortious, threatening, harassing, abusive, hateful, racially or ethnically disparaging, inflammatory, offensive, fraudulent, discriminatory, invasive of the privacy or publicity rights of other, or otherwise injurious, unlawful or illegal.
- Insulting, disparaging, disrespecting or defaming the Institute or members of the Institute community.

Policy Violations

The Institute reserves the right, under circumstances it deems appropriate and subject to applicable laws and regulations, to impose disciplinary measures, up to and including dismissal from the Institute or termination of employment, upon students, faculty, or staff who use private social media sites or communications resources in violation of this Policy. In appropriate cases, such conduct may also be reported to law enforcement authorities.

Note: In accordance with applicable laws and regulations, subject to other applicable Institute policies, this Policy does not prohibit employees from using social media to discuss among themselves, even in terms that may be critical of the Institute, matters relating to the terms and conditions of their employment.



ATTENDANCE

Daily attendance is critical, as proper time management is crucial to the success of a salon/spa professional. The Institute is a clock hour institution, therefore clocking in and out is extremely important. Students are expected to clock in upon arrival, out for lunch breaks, and out at the end of the day. Students must clock out each time they leave the building, and back in when they return.

Aveda Institute Los Angeles can only issue credit for hours that are properly documented. Aveda Institute Los Angeles will honor documented daily time earned. IT IS THE STUDENT'S RESPONSIBILITY TO CLOCK IN AND OUT.

Students are required to clock in no later than the exact minute school begins for the day. Students are not permitted to clock in unless they are in adherence with the Institute dress code and prepared to begin training for the day.

Students are provided with two 30-minute meal periods. Times will vary by day and depend on classroom and clinic schedules. Students must be clocked back in from their meal period no later than the end of such break. Students may not take breaks prior to 11:00 am.

CLASS TRANSFER FOR ATTENDANCE VIOLATIONS

- If a student is absent more than 20 hours during their enlightenment phase, they will be subject to a class transfer.
- Students not maintaining an acceptable attendance record will be subject to a class transfer.

Student Responsibilities

The Aveda Institute Los Angeles is dedicated to providing hands-on professional training in the field of cosmetology and esthetics. Part of the Institute's responsibility to the student and to our professional colleagues is to provide prospective employers with a true evaluation of the student's ability, behavior and attitude.

To do this Aveda Institute Los Angeles must witness student responsibility during training. A responsible student, like a valued employee, is at school at the assigned time. A responsible student plans ahead for child-care, back-up, child-care, weather conditions, etc. Patrons and fellow students are inconvenienced when a student does not meet his/her responsibility of being on time.

Any Title IV aid recipient who has zero attendance and no approved leave for 14 consecutive days or greater will be immediately terminated from Title IV funding and withdrawn from the program.

In order to ensure that the provided education and training is properly maintained, IT IS THE STUDENT'S RESPONSIBILITY TO MAKE UP ANY MISSED WORK AND ASSIGNMENTS DURING AN ABSENCE. Failure to maintain adequate attendance and/or failure to make up missed work and/or assignments may prevent a student from advancing to a subsequent phase in their program.

Call In Policy

Students are required to call-in all absences or late arrivals no later than **one hour** prior to their scheduled start time. The student call-in number is **(310) 209-2000 x.1750**

PLEASE BE CONSIDERATE OF YOUR GUESTS, INSTRUCTORS AND FELLOW STUDENTS BY CALLING THE STUDENT CALL-IN NUMBER IF YOU ARE GOING TO BE LATE OR ABSENT.

No Call/No Show Policy

If a student fails to call in a late arrival or absence to the *attendance line* by the required time, they will be considered a "no call/no show" for the day.

If a student fails to call in an absence or late arrival to the *attendance line* by the required time, they will be cited for a standard violation.



Late Arrival

Failure to clock in by school start times and/or meal period end times is a Standard Violation.

Students may not clock in more than 15 minutes after their scheduled start time.

All students arriving late must follow the procedure listed below immediately upon arrival:

- Report to the Office of Student Success

Early Releases

Students requesting an early release must:

- Obtain a Request for Early Release Form from the Student Success Office no later than one (1) hour after the start of the student's scheduled start time.
- The completed form must be signed by the student's instructor and approved by the Student Success Office prior to leaving.
- Deliver the completed Request for Early Release Form to the Student Success Office.
- Clock-out for the day.
- In the event that a Request for Early Release Form is not completed and/or approved by Student Success, prior to the student leaving, the student will be subject to disciplinary action.

STUDENTS ARE NOT PERMITTED TO ARRIVE LATE AND LEAVE EARLY ON THE SAME DAY.

Notice of Expected Absence

Students who are planning to be absent need to:

- Obtain and complete a Notice of Expected Absence Form, which must be signed by the student's instructor and the Student Success Office.
- Deliver the Notice of Expected Absence Form to the Student Success Office.

Once your Notice of Expected Absence form has been approved and submitted to the Student Success Office, you will not be required to call the attendance line on the dates that have been approved. However, if you have not completed a Notice of Expected Absence form, or you are tardy or unable to come into school, you will be required to call the student attendance line. If you do not call in your absence or tardiness, you will be subject to the Call-in Policy.

Time Record Policies

It is a state requirement that the school provide an accurate system for recording all students' times, services and class hours. Students are ultimately responsible for clocking hours on a daily basis. Students clock in and out through the use of a student app on their smart device (tablet or phone). The student app allows students to securely clock in and out for attendance tracking and the student's attendance is then uploaded directly into their individual profile in the school's student information management records. During distance education, an online, secure cloud-based attendance tracking system is utilized through the student app, and hours are validated and recorded to the student's records in the student information management system.

Aveda Institute Los Angeles will honor documented daily time attended. Students must always clock in/out on the time clock at the beginning and end of each day, and at the beginning and end of each lunch break.

Each student enrollment agreement includes the student's scheduled hours for participation in program instruction. In accordance with applicable federal, state and accreditation standards, **the Institute cannot count time that a student has clocked in before or after the official start and end times of the student's scheduled hours**, unless the Institute can document that supervised instruction activities as required for completion of the student's program was provided.

Any student seeking credit for clock hours outside the student's normal schedule **must** obtain prior approval from the Student Success Office. The student is required to complete an Additional Hours Commitment Form and submit it to the Student Success Office. The Additional Hours Commitment Form is available from the Student Success Office. If approved, the student will be allowed to participate in make-up hours outside of the student's normal scheduled hours as set forth therein. As required under the Institute's general attendance policy, the student must clock in and out at the beginning and end of their attendance, as well as for any lunch breaks taken, on the date of their make-up hours. The Additional Hours Commitment Form will include the date of the make-up hours, the student's arrival and departure times, a description of the educational tasks completed by the student, the student's name, signature and date, and the instructor's name, signature and date. This documentation is necessary to demonstrate that students are making up hours with supervised instruction for the time accrued outside the student's scheduled hours.

The time clock system has been programmed to limit the clock hours that a student may earn on any particular day to the number of hours for which the student was scheduled on such day. However, the Institute recognizes there may be legitimate times when a student is required to stay beyond the student's official scheduled hours. For example, the student may need to stay late in order to complete a service being provided in the clinic classroom. In that case, the student and instructor are required to submit an Extended Hours Form, which shall include the date of the extra hours, the student's arrival and departure times, a description of the educational tasks completed by the student, the student's name, signature and date, and the instructor's name, signature and date. The Extended Hours Form must be submitted to the Student Success Office, which will review the form for completeness and accuracy and determine whether the proposed extra clock hours may be credited to the student's attendance records.



REFUND POLICY

A. Notice of Cancellation.

- 1) In addition to any other right of rescission, the Student shall have the right to cancel the Enrollment Agreement and obtain a refund of charges paid:
 - a. Through attendance at the first class of the program that is the subject of the Enrollment Agreement; or
 - b. The seventh day after enrollment, whichever is later.
- 2) Cancellation shall occur when the Student gives written notice of cancellation to the School at the address specified on Page 1 of the Enrollment Agreement.
- 3) The written notice of cancellation, if given by mail, is effective when deposited in the mail properly addressed with postage prepaid.
- 4) The written notice of cancellation need not take a particular form and, however expressed, is effective if it indicates the Student's desire not to be bound by the Enrollment Agreement.
- 5) Except as provided in subparagraph 6, below, if the Student cancels the Enrollment Agreement, the Student shall have no liability, and the School shall refund any consideration paid by the Student within 10 days after the School receives notice of the cancellation.
- 6) If the School gave the Student any equipment, the Student shall return the equipment within 10 days following the date of the notice of cancellation. If the Student fails to return the equipment within this 10 day-period, the School may retain that portion of the consideration paid by the Student equal to the cost of the equipment and shall refund the portion of the consideration exceeding the cost of the equipment within 10 days after the period within which the Student is required to return the equipment. The Student may retain the equipment without further obligation to pay for it.
- 7) Based upon the Student's Start Date, the Student must exercise this right to cancel by midnight on the seventh day.

B. Student's Right to Withdraw. The Student has the right to withdraw from the program at any time. If the Student withdraws from the program after the period described in the Notice of Cancellation under Item A, above, the School shall remit a refund as calculated under the formula described below within 45 days following the student's withdrawal.

- 1) If any portion of the tuition was paid from the proceeds of a loan, the refund shall be sent to the lender or, if appropriate, to the state or federal agency that guaranteed or reinsured the loan. Any amount of the refund in excess of the unpaid balance of the loan shall be first used to repay any student financial aid program from which the Student received benefits, in proportion to the amount of the benefits received, and any remaining amount shall be paid to the Student.
- 2) If the student obtains a loan to pay for an educational program, the student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund, and that, if the student has received federal student financial aid funds, the student is entitled to a refund of the moneys not paid from federal student financial aid program funds.
- 3) Except for the Student's right to withdraw at any time as described above, the Student shall not be entitled to a refund under this refund policy if both of the following occur: (i) All of the Student's tuition and fees are paid by a third-party organization, such as a Job Training Partnership Act agency, a Regional Occupational Program or Regional Occupational Center, a Private Industry Council, or a vocational rehabilitation program, if the Student is not obligated to repay the third-party organization or does not lose time-limited educational benefits; or (ii) the third-

party organization and the School have a written agreement, entered into on or before the date the Student enrolls, that no refund will be due to the Student if the Student withdraws prior to completion.

- 4) If the Student is eligible for a loan guaranteed by the federal or state government and the student defaults on the loan, both of the following may occur:
 - a. The federal or state government or a loan guarantee agency may take action against the Student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan.
 - b. The Student may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid.

C. Method of Calculating Refund. For Students who have completed 60 percent or less of the scheduled hours for the period of attendance, the tuition refund to be paid to the Student shall be calculated as follows:

- 1) The total tuition charge is divided by the number of hours in the program.
- 2) The quotient is the hourly charge for the program.
- 3) The amount owed by the Student for purposes of calculating a refund is equal to the hourly charge for instruction multiplied by the number of hours the student was scheduled to attend prior to withdrawal.
- 4) The refund is equal to any amount in excess of the figure derived in subparagraph (3) that was paid by the Student.
- 5) The refund amount shall be adjusted as provided below for equipment, if applicable.
- 6) Students who have completed more than 60 percent of the scheduled hours for the period of attendance shall not be entitled to a refund of tuition or any other institutional charges.

D. Unless the Student's application is rejected, or the Student cancels his/her enrollment in accordance with the Notice of Cancellation under Item A, above, the School shall impose an administrative fee of \$150 in connection with the Student's termination of his/her enrollment prior to completing his/her course of instruction.

E. Program Tools, Equipment & Supplies Charges Assessed at Withdrawal.

- 1) This Agreement specifies a separate charge for Program Tools, Equipment & Supplies that the Student will use during the Cosmetology Program. If the Student returns the Program Tools, Equipment & Supplies in good condition, allowing for reasonable wear and tear, within 30 days following the date of the Student's withdrawal, the School shall refund the charge for those Program Tools, Equipment & Supplies paid by the Student. If the Student fails to return the Program Tools, Equipment & Supplies in good condition, allowing for reasonable wear and tear, within 30 days following the date of the Student's withdrawal, the School may offset the cost of those Program Tools, Equipment & Supplies against any refund. The Student shall be liable for the amount, if any, by which the cost for Program Tools, Equipment & Supplies exceeds the refund amount.
- 2) Program Tools, Equipment & Supplies may be returned for refund by the Student only if such items are returned in good condition and can be reused by the School or another Student. Items that cannot be reused because of clearly recognized health and sanitation reasons may not be returned. Students may return unopened supply products



that were included in their Program Tools, Equipment & Supplies, but any opened items cannot be returned and shall remain the Student's property after the Student's withdrawal. Used textbooks and workbooks are not able to be reused after they have been opened and no refund for such items shall be provided.

- 3) The Student's refund to be provided under the Enrollment Agreement shall include any amount paid by the Student for Program Tools, Equipment & Supplies which the Student has not obtained at the time of the Student's withdrawal.

F. Notice of Withdrawal. The Student may notify the School of the Student's desire to withdraw by providing written notice of withdrawal, addressed to the School's Director and sent to the address specified on Page 1 of the Enrollment Agreement. The written notice of withdrawal, if given by mail, is effective when deposited in the mail properly addressed with postage prepaid, or the date the information is delivered to the School in person. The written notice of withdrawal need not take a particular form and, however expressed, is effective if it indicates the Student's desire to withdraw from the program.

G. Determination of Withdrawal Date. For the purposes of the Enrollment Agreement, the Student shall be deemed to have withdrawn from the program of instruction when any of the following occurs:

- 1) The Student notifies the School of the Student's withdrawal or of the date of the Student's withdrawal, whichever is later.
- 2) The School terminates the Student's enrollment as provided in the Enrollment Agreement.
- 3) The Student has failed to attend classes for a 14-day period. For the purpose of determining the amount of the refund, the date of the Student's withdrawal shall be deemed the last date of recorded attendance. For the purpose of determining when the refund must be paid, the Student shall be deemed to have withdrawn at the end of the 14-day period.

- 4) If a Student does not return or call from an approved leave of absence, the Student shall be considered terminated. The date of withdrawal shall be the earlier of the date of expiration of the leave of absence or the date the Student notifies the School that the Student will not be returning.

H. School Closure Policy.

- 1) If the School closes permanently and ceases to offer instruction after students have enrolled, and instruction has begun, the Student shall be entitled to a pro-rata refund of tuition.
- 2) If the program is canceled subsequent to the student's enrollment, and before instruction in the program has begun, then the Student shall be entitled to a full refund of all monies paid.
- 3) At least 30 days prior to closing, the School shall notify the Bureau in writing of its intention to close and provide a closure plan. A list of all students who were enrolled at the time of school closure, including the amount of each pro rata refund, shall also be submitted to the Institute's accrediting agency.

I. Collection Policy

- 1) If the Student is terminated or withdraws from School, the School shall inform the Student of any balance owed to the School. Unless otherwise documented as part of an approved payment plan between the Student and the School, beginning 30 days after the date the Student is informed of a balance due the Student shall be assessed a monthly late payment penalty equal to 1.5% computed upon the amount due to the School.
- 2) The School is committed to using ethical business practices in connection with any collection efforts. Collection correspondence shall reference the School's cancellation and refund policies set forth in the Enrollment Agreement.
- 3) In the event that the Enrollment Agreement is sold or discounted to a third party, such third party shall be required to comply with the cancellation and refund policies set forth under the Enrollment Agreement.



COSMETOLOGY REFUND TABLE

Course Tuition: \$21,800.00

Hours in Program: 1,000

Please Note: The refund amounts listed in the refund table, adjacent, assume that the student does not return any supplies and/or equipment for refund. The refund calculation shall be adjusted accordingly to account for the return of supplies and/or equipment, if any. The school's institutional policy applies after any applicable return of federal Title IV.

% of course completed	Refund Due
10%	\$19,620.00
25%	\$16,350.00
50%	\$10,900.00
60%	\$8,720.00
61%	\$0.00

COSMETOLOGY AND MAKEUP ARTISTRY REFUND TABLE

Course Tuition: \$24,300.00

Hours in Program: 1,500

Please Note: The refund amounts listed in the refund table, adjacent, assume that the student does not return any supplies and/or equipment for refund. The refund calculation shall be adjusted accordingly to account for the return of supplies and/or equipment, if any. The school's institutional policy applies after any applicable return of federal Title IV.

% of course completed	Refund Due
10%	\$21,870.00
25%	\$18,225.00
50%	\$12,150.00
60%	\$9,720.00
61%	\$0.00

ESTHETICIAN REFUND TABLE

Course Tuition: \$14,175.00

Hours in Program: 600

Please Note: The refund amounts listed in the refund table, adjacent, assume that the student does not return any supplies and/or equipment for refund. The refund calculation shall be adjusted accordingly to account for the return of supplies and/or equipment, if any. The school's institutional policy applies after any applicable return of federal Title IV.

% of course completed	Refund Due
10%	\$12,575.50
25%	\$10,631.25
50%	\$7,087.50
60%	\$5,670.00
61%	\$0.00

RETURN OF TITLE IV POLICY

The Federal Return of Title IV funds formula ("R2T4") dictates the amount of Federal Title IV aid that must be returned to the federal government or the lending institution by the Institute and/or the student. The R2T4 formula is applicable to an eligible student receiving federal aid when that student withdraws or is terminated from the Institute.

A student's withdrawal date is used to calculate the percentage of the payment period completed and is always the student's last date of attendance/clocked hours. The date of determination is the earlier of:

- The date the student notifies the Institute of the student's withdrawal or the date of the student's withdrawal, whichever is later.
- The Institute terminates the student's enrollment as provided in the Enrollment Agreement.
- If a student does not return or call from the student's leave of absence by the date of the student's expected return, the student shall be considered terminated.
- If the student unofficially withdrew, the 14th calendar day of consecutive absence from the Institute.

The amount of Title IV funds earned by the student is based upon the length of time the student is scheduled to complete in the payment period. The percentage of Title IV aid earned is equal to the percentage of the payment period that was completed as of the withdrawal date if this occurs on or before 60% of the payment period has been completed. After 60% of the payment period has been scheduled to be complete, 100% of the Title IV funds are earned. The percentage that has not been earned is calculated by subtracting the percentage of Title IV aid earned from 100%.

The percentage of the payment period completed is calculated by the number of clock hours the student was scheduled to complete in the payment period as of the withdrawal date divided by the total number of clock hours in the payment period.

The amount to be returned is calculated by subtracting the amount of Title IV assistance earned from the amount of Title IV aid that was or could have been disbursed as of the withdrawal date.

If a student has earned more Title IV funds than have been disbursed, the Institute must offer the amount of earned funds as a post-withdrawal disbursement.



Post-withdrawal disbursements may be offered from Pell Grant funds first if eligible. If there are current educational costs due the Institute at the time of withdrawal, a Pell Grant post-withdrawal disbursement will be credited to the student's account. Any Pell Grant funds in excess of current educational costs may be offered to the student if eligible. Any federal loan program funds due in a post-withdrawal disbursement must be offered to the student within 30 days of the date of determination if the student is eligible allowing the student at least 14 days to respond, and the Institute must receive the student's permission before crediting their account. The federal Pell grant will be disbursed within 45 days of the date of determination if the student is eligible.

The following Title IV refund distribution is used for all Financial Aid students due a refund:

1. Unsubsidized Direct Stafford Loan
2. Subsidized Direct Stafford Loan
3. Federal Direct Parent PLUS Loan
4. Federal Pell Grant
5. Federal Supplemental Opportunity Grant
6. Other Title IV assistance

Any unearned Title IV funds must be returned to the appropriate program within 45 days of the date of determination. Any unearned funds that have not yet been disbursed to the student must be offered to the student within 30 days of the date of determination if not applied directly to the student's account.

The statute requires that a student is responsible for all unearned Title IV program assistance that the Institute is not required to return. This is determined by subtracting the amount returned by the Institute from the total amount of unearned Title IV funds to be returned.

Notice Concerning Transferability Of Credits & Credentials Earned At Our Institution

The transferability of credits you earn at the Aveda Institute Los Angeles is at the complete discretion of an institution to which you may seek to transfer. Acceptance of the certificate you earn in the cosmetology or esthetician program is also at the complete discretion of the institution to which you may seek to transfer. If the credits or certificate that you earn at this institution are not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your course work at that institution. For this reason you should make certain that your attendance at this institution will meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending the Aveda Institute Los Angeles to determine if your credits or certificate will transfer.



COMPLAINT PROCEDURES

A student may lodge a complaint by communicating orally or in writing to any instructor, administrator, or admissions personnel. The recipient of the complaint shall transmit it as soon as possible to the Director and shall attempt to resolve complaints related to the person's duties. If a student orally delivers the complaint and the complaint is not resolved either within a reasonable period or before the student again complains about the same matter, the Aveda Institute Los Angeles ("AILA" or the "Institute") shall advise the student that a complaint must be submitted in writing and shall provide the student with a written summary of the Institute's complaint procedure.

Written complaints may be submitted by completing a challenge/solution form. The form is available from the Student Success Office. A completed challenge/solution form will be routed to the Director for investigation. The Director will review the complaint with the appropriate Institute Team Members and will issue a written response within 10 days. This response will include a summary of the Institute's investigation and disposition of it. If the complaint or relief requested by the student is rejected, the reasons for the rejection must be listed.

The student's participation in the complaint procedure and the disposition of a student's complaint shall not limit or waive any of the student's rights or remedies. Any document signed by the student that purports to limit or waive the student's rights and remedies is void.

Students or any member of the public may file a complaint against the Institute with the Bureau for Private Postsecondary Education by calling (888) 370-7589 toll-free or by completing a complaint form, which can be obtained on the Bureau's Internet website, www.bppe.ca.gov.

Students may also pursue any complaints with the National Accrediting Commission of Career Arts & Sciences, 3015 Colvin Street, Alexandria, VA 22314, Tel. 703-600-7600, www.naccas.org. Complaint forms are available through NACCAS.

If a student loan borrower has a dispute relating to the borrower's loans or to the provision of educational services for which the loans were provided, the student may contact:

Sara Greider
6281 Tri-Ridge Blvd Suite140
Loveland, OH 45140
Phone: 513-340-2421
Email: sgreider@nurturaveda.com

NOTICE OF NON-DISCRIMINATION & SEXUAL HARASSMENT POLICIES & GRIEVANCE PROCEDURES

I. Policy

It is the policy of Aveda Institute Los Angeles (the "Institute") to maintain an environment for students, faculty, administrators, staff, and visitors that is free of all forms of discrimination and harassment, including sexual harassment. The Institute has enacted the Sexual Harassment Policies & Grievance Procedures (the "Policy") to reflect and maintain its institutional values, to provide for fair and equitable procedures for determining when this Policy has been violated, and to provide recourse for individuals and the community in response to violations of this Policy.

The Policy can be found at the Institute's website at <https://avedafi.edu/los-angeles> or obtained in person from the Title IX Coordinator (see below).

The Institute does not discriminate on the basis of sex in its educational, extracurricular, or other programs or in the context of employment. Sex discrimination is prohibited by Title IX of the Education Amendments of 1972, a federal law that provides:

No person in the United States shall, on the basis of sex, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any education program or activity receiving Federal financial assistance.

This Policy prohibits all forms of sex discrimination, harassment, and misconduct, including sexual assault, domestic violence, dating violence, and stalking. The requirement not to discriminate in the Institute's education programs or activities extends to admission. This Policy also prohibits retaliation against a person who has made a report or complaint, testified, assisted, or participated or refused to participate in any manner in an investigation, proceeding, or hearing under this Policy. Inquiries about the application of Title IX may be referred to the Institute's Title IX coordinator, the U.S. Department of Education Office for Civil Rights, or both.

The Institute also prohibits other forms of discrimination and harassment, including discrimination and harassment on the basis of race, color, national origin, disability, or age in its programs and activities. The following person has been designated to handle inquiries regarding the non-discrimination policies, including Title IX:



Sara Greider, Title IX Coordinator
Senior Director of Institutes
10935 Weyburn Avenue
Los Angeles, CA 90024-2808
Phone: 513-340-2421
Email: sgreiger@nurturaveda.com

Inquiries or complaints concerning the Institute's compliance with Title IX or other federal civil rights laws may be referred to the U.S. Department of Education's Office for Civil Rights.

Office for Civil Rights, San Francisco Office
U.S. Department of Education
50 United Nations Plaza
San Francisco, CA 94102
Telephone: (415) 486-5555
Facsimile: (415) 486-5570
[Email: OCR.SanFrancisco@ed.gov](mailto:OCR.SanFrancisco@ed.gov)

Aveda Institute Los Angeles desires to create and sustain an anti-discriminatory environment and will not tolerate discrimination of any kind. The Institute will achieve this through education, orientation, and training for all students, staff, and faculty for the purpose of creating awareness of both the issues surrounding discrimination as well as accountability, sensitivity training, and anti-discrimination training in their classrooms, at least once while the student is in Institute.

II. Sexual Harassment Grievance Procedure

Reports of sexual harassment should be made to the Institute's Title IX Coordinator or to a Designated Institute Official. As set forth in the Policy, the Institute's Designated Institute Officials are the President, the Director of Institutes and Support Center Operations, and the Campus Directors. The Institute will respond promptly when it has actual knowledge of sexual harassment in its education programs or activities. The Title IX Coordinator will promptly contact the complainant to discuss the availability of supportive measures, consider the complainant's wishes with respect to supportive measures, inform the complainant of the availability of supportive measures with or without the filing of a formal complaint, and explain to the complainant the process for filing a formal complaint.

The Institute will investigate all formal complaints of sexual harassment. A formal complaint must be in writing, filed by a complainant or signed by the Title IX Coordinator alleging sexual harassment against a respondent, and request that the Institute investigate the allegation of sexual harassment. A formal complaint form may be obtained from the Title IX Coordinator, although no particular form is required to submit a formal complaint so long as the complaint is in writing, signed by a complainant, alleges sexual harassment against a respondent, and requests an investigation. The Institute's Title IX Coordinator oversees the Institute's investigation, response to, and resolution of all reports of prohibited sexual harassment, and of related retaliation, involving students, faculty, and staff.

If all parties voluntarily agree to participate in an informal resolution that does not involve a full investigation and adjudication after receiving notice of a formal complaint and if the Institute determines that the particular formal complaint is appropriate for such a process, the Institute will facilitate an informal resolution to assist the parties in reaching a voluntary resolution. The Institute retains the discretion to determine which cases are appropriate for voluntary resolution.

The Institute will convene a hearing panel following the end of an investigation. The hearing panel determines whether the respondent is responsible or not responsible for a violation of the Policy. If the respondent is determined to be responsible, the hearing panel's written determination will include any disciplinary sanctions the Institute imposes on the respondent. The Policy provides that the parties have the right to appeal the hearing panel's determination under certain circumstances.



OWNERSHIP AND ACCREDITATION

Aveda Institute Los Angeles is operated by Nurtur, LLC. Our faculty is a skilled team of experienced instructors with knowledge of classic and contemporary techniques. Instructors have met program licensing requirements and are trained in all aspects of hair, skin and nail esthetician, body care and related subjects.

The Aveda Institute Los Angeles is a private institution licensed to operate by **The California Bureau for Private Postsecondary Education**, PO Box 98018, Sacramento, CA. 95833. Telephone: 916.431.6959 Toll Free 888.370.7589 Fax: 916.263.1879, www.bppe.ca.gov

The Aveda Institute Los Angeles is accredited with the National Accrediting Commission of Career Arts & Sciences, 3015 Colvin Street, Alexandria VA 22314. Telephone 703.600.7600, www.naccas.org.

GRADUATION, LICENSURE & JOB PLACEMENT

Each year, the Institute reports its student performance outcomes to its accrediting agency, the National Accrediting Commission of Career Arts and Sciences ("NACCAS"). The following information was reported to NACCAS with respect to students who enrolled at all of the Institute's locations with an expected graduation date falling within calendar year 2020.

Total number of students scheduled to complete (all programs)	386
Total number of students actually completed	295
2020 completion rate	76.42%
Percentage of graduates passing State Board exam (licensure rate)	89.47%
Percentage of graduates employed (placement rate)	66.44%

The cumulative performance outcome rates for all students enrolled at the Institute's location operating as Aveda Institute Los Angeles, based on information reported to NACCAS, with respect to students with an expected graduation date falling within calendar year 2020, was 75.86% completion rate, 62.73% placement rate, and 75.31% licensure rate.

With respect to the individual programs offered at Aveda Institute Los Angeles, the graduation, licensure and job placement rates for students with an expected graduation date falling within calendar year 2020 are as follows: Esthetician program: 87.32% completion rate, 62.90% placement rate, and 80.0% licensure rate. Cosmetology program: 64.86% completion rate, 62.50% placement rate and 67.74% licensure rate.

The Institute does not have a pending petition in bankruptcy, is not operating as a debtor in possession, has not files a petition within the preceding 5 years, and has not had a petition in bankruptcy filed against it within the preceding five years that resulted in reorganization under Chapter 11 of the United States Bankruptcy Code (U.S.C. Sec. 1101 et seq.)

The Aveda Institute Los Angeles is committed to providing the highest quality cosmetology/esthetician training available. Our curriculum includes an extensive State Board Review designed specifically to prepare you for success with the California Board of Barbering and Cosmetology licensing exam. Our highly trained educational team and administrative support staff are dedicated to providing you with the skills necessary to be successful in the classroom and as you begin your career.



**SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2019 & 2020**

Cosmetology Program – 1600 Hours

On-Time Completion Rates (Graduation Rates)
(Includes data for the two calendar years prior to reporting)

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rate
2019	66	66	2	3%
2020	80	80	1	1%

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Students Completing Within 150% of the Published Program Length

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	150% Graduates	150% Completion Rate
2017	91	91	65	71%
2018	73	73	35	48%
2019	66	66	32	48%
2020	80	80	39	49%

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.



Job Placement Rates

(Includes data for the two calendar years prior to reporting)

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2019	66	34	34	22	65%
2020	80	48	46	9	20%

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. You may contact the Director of Education at the school to obtain this list.

Gainfully Employed Categories

(Includes data for the two calendar years prior to reporting)

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 hours Per Week	Total Graduates Employed in the field
2019	0	11	22
2020	0	7	9

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the field
2019	11	0	22
2020	7	0	9



Self-Employed/Freelance Positions

Calendar Year	Graduates Employed Who are Self-Employed or Working Freelance	Total Graduates Employed in the field
2019	11	22
2020	2	9

Institutional Employment

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution.	Total Graduates Employed in the field
2019	1	22
2020	0	9

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

License Examination Passage Rates

(Includes data for the two calendar years prior to reporting)

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate	Number Who Take and Pass Exam After Failing Initially
2019	35	24	17	7	71%	4
2020	44	24	16	8	67%	6

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from zero graduates.

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.



Salary and Wage Information

(Includes data for the two calendar years prior to reporting)

Annual Salary and wages reported for graduates employed in the field.

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$25,001 to \$30,000	\$30,001 to \$35,000	\$35,001 to \$40,000	\$45,001 to \$50,000	No Salary Information Reported
2019	34	22	1	0	0	0	21
2020	46	9	0	3	1	1	4

A list of sources used to substantiate salary disclosures is available from the school. Students can obtain this information from the U.S. Bureau of Labor Statistics at <https://www.bls.gov/ooh/personal-care-and-service/barbers-hairstylists-and-cosmetologists.htm>.

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2019: \$27,748.05. Total charges may be higher for students that do not complete on-time.

Total charges for the program for students completing on-time in 2020: \$27,748.05. Total charges may be higher for students that do not complete on-time.

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.



Federal Student Loan Debt

Calendar Year	Most recent three year cohort default rate, as reported by the United States Department of Education. ¹	The percentage of enrolled students in 2019/2020 receiving federal student loans to pay for this program.	The percentage of graduates in 2019/2020 who took out federal student loans to pay for this program.	The average amount of federal student loan debt of 2019/2020 graduates who took out federal student loans at this institution.
2019		75%	86%	\$7,469
2020	11.8	79%	76%	\$9,004

¹The Percentage of students who defaulted on their federal student loans is called the Cohort Default Rate (CDR). It shows the percentage of this school's students who were more than 270 days (9 months) behind on their federal student loans within three years of when the first payment was due. This is the most recent CDR reported by the U.S. Department of Education.

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, www.bppe.ca.gov, toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.



**SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2019 & 2020**

Esthetician Program – 600 Hours

On-Time Completion Rates (Graduation Rates)
(Includes data for the two calendar years prior to reporting)

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rate
2019	128	128	15	12%
2020	72	72	8	11%

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Students Completing Within 150% of the Published Program Length

Calendar Year	Number of Students Who Began the Program	Students Available for Graduation	150% Graduates	150% Completion Rate
2019	128	128	108	84%
2020	72	72	51	71%

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.



Job Placement Rates

(Includes data for the two calendar years prior to reporting)

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2019	128	110	103	49	48%
2020	72	62	62	19	31%

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. You may contact the Director of Education at the school to obtain this list.

Gainfully Employed Categories

(Includes data for the two calendar years prior to reporting)

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 hours Per Week	Total Graduates Employed in the field
2019	1	17	49
2020	2	6	19

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduate Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the field
2019	18	0	49
2020	8	0	19

Self-Employed/Freelance Positions

Calendar Year	Graduates Employed Who are Self-Employed or Working Freelance	Total Graduates Employed in the field
2019	31	49
2020	11	19



Institutional Employment

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution.	Total Graduates Employed in the field
2019	0	49
2020	0	19

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

This program may result in freelance or self-employment.

- The work available to graduates of this program is usually for freelance or self-employment.
- This type of work may not be consistent.
- The period of employment can range from one day to weeks to several months.
- Hours worked in a day or week may be more or less than the traditional 8 hour work day or 40 hour work week.
- You can expect to spend unpaid time expanding your networks, advertising, promoting your services, or honing your skills.
- Once graduates begin to work freelance or are self-employed, they will be asked to provide documentation that they are employed as such so that they may be counted as placed for our job placement records.
- Students initialing this disclosure understand that either a majority or all of this school's graduates are employed in this manner and understand what comprises this work style.

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.



License Examination Passage Rates

(Includes data for the two calendar years prior to reporting)

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate	Number Who Take and Pass Exam After Failing Initially
2019	116	100	76	24	76%	10
2020	59	26	18	8	69%	4

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from zero graduates.

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information

(Includes data for the two calendar years prior to reporting)

Annual Salary and wages reported for graduates employed in the field.

Cal-endar Year	Graduates Available for Employ-ment	Grad-uates Employed in the Field	\$10,001 to \$15,000	\$20,001 to \$25,000	\$25,001 to \$30,000	\$30,001 to \$35,000	\$45,001 to \$50,000	\$50,001 to \$55,000	\$55,001 to \$60,000	No Salary Information Reported
2019	110	49	1	4	2	1	1	1	0	39
2020	62	19	0	3	1	2	1	0	1	11

A list of sources used to substantiate salary disclosures is available from the school. Students can obtain this information from the U.S. Bureau of Labor Statistics at <https://www.bls.gov/ooh/personal-care-and-service/skincare-specialists.htm>.

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total charges for the program for students completing on-time in 2019: \$16,507.25. Total charges may be higher for students that do not complete on-time.

Total charges for the program for students completing on-time in 2020: \$16,507.25. Total charges may be higher for students that do not complete on-time.

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.



Federal Student Loan Debt

Calendar Year	Most recent three year cohort default rate, as reported by the United States Department of Education. ¹	The percentage of enrolled students in 2019/2020 receiving federal student loans to pay for this program.	The percentage of graduates in 2019/2020 who took out federal student loans to pay for this program.	The average amount of federal student loan debt of 2019/2020 graduates who took out federal student loans at this institution.
2019		78%	77%	\$7,469
2020	11.8	75%	84%	\$9,004

¹The Percentage of students who defaulted on their federal student loans is called the Cohort Default Rate (CDR). It shows the percentage of this school's students who were more than 270 days (9 months) behind on their federal student loans within three years of when the first payment was due. This is the most recent CDR reported by the U.S. Department of Education.

Student's Initials: _____ Date: _____

Initial only after you have had sufficient time to read and understand the information.

This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, www.bppe.ca.gov, toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2019 & 2020

Cosmetology and Makeup Artistry Program – 1500 Hours

The Cosmetology and Makeup Artistry Program was not offered to students during either Calendar Years 2019 or 2020.



Definitions

- “Number of Students Who Began Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable education program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.



ADMINISTRATIVE STAFF

Patrick Thompson, President, Chief Executive Officer, Chief Operating Officer & Chief Academic Officer

Sara Greider, Senior Director of Institutes

Marie Boyle, Compliance Director

Stephan O'Bryant, Financial Aid Counselor

KyKy Blackmon, Student Success Team Member

EDUCATIONAL FACULTY

Brianna Hernandez, Team Lead

Bri is young, passionate, and loves hairstyling! From blunt bobs colored dark to long rainbow locks, Bri has colored and cut it all in her time as an artist. When she doesn't have her hands in someone's hair, she enjoys spending time with her family and friends, including spending way too much time reading on Kindle. She is so excited to teach at Aveda and give students the same learning and growth that she received at Aveda Institute Los Angeles.

Joseph Garcia

Native to Los Angeles and an alumnus of Aveda Institute Los Angeles, Joseph is a self-proclaimed hair nerd with experience ranging from movie backlots to wedding parties, platform work, a salon chair, and serving as the Artistic Director for a scissor brand. Nothing makes him happier or more fulfilled than watching a student go from not knowing how to hold a pair of scissors to teaching him a thing or two about the craft.

Kristine Barletta

Kristine is a dual licensed bi-coastal with over a decade of experience! She loves all hair removal (cuts, shaves, waxes, etc) but is not afraid to get her hands dirty with some fun color either. She loves teaching because as an English major, she is able to break down all the hard theory into fun, easy to understand little bits. Once we get all the theory down, all the real fun begins!

Rebekah Hosman

Originally from Virginia, and Huntington Beach resident for 10 years, Rebekah has 20 years of experience behind the chair. She brings this experience as well as her time spent running a salon's apprenticeship program and working as an educator to Aveda Institute Los Angeles to mentor and guide future beauty industry professionals in achieving their goals, while encouraging artistic growth and helping them create financial success.

Harmony Luciano

Born and raised in southern California, Harmony worked at a drybar for a few years until she found her home at Aveda. She worked at an Aveda salon for a few years after that as well as a few independent films. Harmony is excited to join the education team at the Aveda Institute Los Angeles where she can bring her passion for the industry to future professionals.

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